Institute of Hospitality Endorsement Register 2026

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Alchemy Bartending School, Cyprus: https://alchemybar.com			
Professional Bartender Level 1	11 CPD points / 36 hours		June 2025 - June 2027
Professional Barista	5 CPD points / 18 hours		
Advanced Mixology	3 CPD points / 12 hours		
Allara Global, Australia: https://allaraglobal.com			
Basic Food Safety for Handlers (Aus)	1 CPD point / 20 mins		April 2025 - April 2027
Disability Inclusion and Awareness	1 CPD point / 20 mins		
Diversity and Inclusion (Aus)	1 CPD point / 20 mins		
Equal Employment Opportunity	1 CPD point / 20 mins		
Equality, Diversity and Inclusion (UK)	1 CPD point / 20 mins		
Fire Safety Awareness	1 CPD point / 20 mins		
Food Allergy Awareness	1 CPD point / 25 mins		
Food Safety for Handlers (Lvl 2) (UK)	1 CPD point / 25 mins		
Manual Handling	1 CPD point / 20 mins		
Modern Slavery Awareness	1 CPD point / 20 mins		
Slips, Trips and Falls	1 CPD point / 20 mins		
Work Health and Safety	1 CPD point / 20 mins		
Army Reserve School of Catering, UK: https://www.army.mod.uk/learn-and-explore/about-the-army/corps-regiments-and-units/royal-logistic-corps/reserve-units/167-regiment-rlc/			
Chef Class 3	16 CPD points / 128 hours		July 2025 - July 2028
Chef Class 2	16 CPD points / 128 hours		
Chef Class 1	16 CPD points / 128 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Australian College of Training in Hospitality, Sri Lanka: http://acthstudy.lk			
Certificate in Food and Beverage Services	14 CPD points / 100 hours		Sept 2025 - Sept 2028
Diploma of Hospitality Management	20 CPD points / 200 hours		
Food Safety Supervisor	5 CPD points / 20 hours		
Front Desk Receptionist	5 CPD points / 20 hours		
Hotel Operations Multitasker	20 CPD points / 300 hours		
Master Barista	5 CPD points / 20 hours		
Professional Bartender	5 CPD points / 20 hours		
Professional Cookery	12 CPD points / 69 hours		
Professional Pastry & Bakery	12 CPD points / 69 hours		
Professional Waiter	5 CPD points / 20 hours		
AVM Skills Institute, Australia: https://avmskillsinstitute.edu.au			
Certificate IV in Kitchen Management	20 CPD points / 1348 hrs		Nov 2025 - Nov 2027
Diploma of Hospitality Management	20 CPD points / 1135 hrs		
Blue Pulse, Cyprus: https://www.bluepulsegroup.com			
Creative Problem Solving to Optimise Guest Satisfaction	4 CPD points / 14 hours		June 2025 - June 2027
Empowering Leadership: Driving Success in Modern Hotel Management	4 CPD points / 14 hours		
Inclusive Hospitality Leadership: Recognising and Advancing Diverse Talent	4 CPD points / 14 hours		
Butlin's, UK: www.inploi.com/company/butlins/chef-academy			
Butlin's Chef Academy Programme	20 CPD points / 300 hours		Sept 2024 - Sept 2027
Camellia and Vine, UK: www.camelliaandvine.com			
Tea Fundamentals: From Leaf to Cup	1 CPD point / 2 hours		Feb 2024 - Feb 2027
Wine Fundamentals: From Vine to Wine	1 CPD point / 2 hours		
Wine Service Skills for Hospitality Professionals	1 CPD point / 2 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Commodious, UK: www.commodious.co.uk			
Alcohol Sale and Licensing Law Awareness Training	1 CPD point / 1 hour		June 2026 - June 2029
Customer Service Training	1 CPD point / 30 mins		
Food Allergy Awareness for Manufacturing Training	1 CPD point / 30 mins		
Food Allergy Awareness Training	1 CPD point / 30 mins		
Food Hygiene Level 1	1 CPD point / 1 hour		
Level 2 Food Hygiene and Safety for Catering	1 CPD point / 2 hours		
Level 2 Food Hygiene and Safety for Manufacturing	1 CPD points / 2 hours		
Level 2 Food Hygiene and Safety for Retail	1 CPD point / 2 hours		
Level 2 HACCP Principles Training	1 CPD point / 1 hour		
Understanding VACCP and TACCP Training	1 CPD points / 1 hour		
Concord Hotels, UK: www.concord-hotels.org.uk			
Chef Development Programme	20 CPD points / 3744 hrs		Aug 2025 - Aug 2028
Food and Beverage Development Programme	20 CPD points / 3744 hrs		
Management Development Programme	20 CPD points / 3744 hrs		
Confirm, UK: https:/www.confirm.com			
Anaphylaxis Awareness	1 CPD point / 40 mins		July 2026 - July 2028
Bar Skills for Employees	1 CPD point / 33 mins		
Bar Skills for Managers	1 CPD point / 33 mins		
Building Relationships Through Conversation	1 CPD point / 27 mins		
Cellar Management	1 CPD point / 33 mins		
Check the Label	1 CPD point / 15 mins		
Customer Care	1 CPD point / 33 mins		
Delivering a Friendly and Personalised Guest Experience	1 CPD point / 25 mins		
Delivering Effortless Service	1 CPD point / 25 mins		
Dysphagia Awareness	1 CPD point / 55 mins		
Efficient Payment and Friendly Goodbyes	1 CPD point / 25 mins		
Encouraging Recommendations	1 CPD point / 25 mins		
Ensuring Excellent Quality Products	1 CPD point / 25 mins		
Fire Safety in Hospitality and Retail	1 CPD point / 40 mins		
Food Allergens	1 CPD point / 40 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Confirm, UK: https:/www.confirm.com			
Food Safety Level 1	1 CPD point / 15 mins		July 2026 - July 2028
Food Safety Level 2	1 CPD point / 30 mins		
Food Safety Level 3	1 CPD point / 30 mins		
From Kitchen to Ledger	1 CPD point / 15 mins		
Fundamentals of Diabetes	1 CPD point / 35 mins		
Getting Guests Through the Door	1 CPD point / 25 mins		
Getting the Timings Right	1 CPD point / 25 mins		
Happier Guests Spend More	1 CPD point / 25 mins		
Hazard Analysis Critical Control Points	1 CPD point / 25 mins		
Health and Safety	1 CPD point / 35 mins		
Legionella Awareness	1 CPD point / 35 mins		
Licensing Law for Employees Working in the Bar	1 CPD point / 25 mins		
Licensing Law for Employees Working in the Bar in Scotland	1 CPD point / 25 mins		
Making Every Guest Feel Welcome	1 CPD point / 25 mins		
Nutrition Awareness	1 CPD point / 30 mins		
Overview of the Corporate Manslaughter and Corporate Homicide Act 2007	1 CPD point / 25 mins		
Preventing Child Sexual Exploitation	1 CPD point / 40 mins		
Pride In Our Appearance	1 CPD point / 25 mins		
Showing Passion for What We Offer	1 CPD point / 20 mins		
CoStar Group Academic Engagement, USA: https://elearning.costar.com/			
Certification in Hotel Industry Analytics (CHIA) (CHIA Recertification)	3 CPD points / 10 hours		May 2025 - May 2027
Certification in Advanced Hospitality and Tourism Analytics (CAHTA)	4 CPD points / 16 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
CPD Online College, UK: https://cpdonline.co.uk			
Allergen Awareness	1 CPD point / 2 hours		Feb 2026 - Feb 2028
Anaphylaxis Awareness	1 CPD point / 3 hours		
COVID-19 in Hospitality	1 CPD point / 3 hours		
Food Labelling Regulations	2 CPD point / 5 hours		
Food Safety and Hygiene for Catering Level 1	1 CPD point / 2 hours		
Food Safety and Hygiene for Catering Level 2	1 CPD point / 3 hours		
Food Safety and Hygiene for Manufacturing Level 2	1 CPD point / 3 hours		
Food Safety and Hygiene for Retail Level 2	1 CPD point / 3 hours		
Food Safety for Catering Level 3	2 CPD points / 5 hours		
Food Safety and Hygiene in Care	1 CPD point / 3 hours		
Food Safety and Hygiene in Schools	1 CPD point / 3 hours		
HACCP Level 2	1 CPD point / 3 hours		
HACCP Level 3	2 CPD points / 5 hours		
Improving your Food Hygiene Rating	1 CPD point / 3 hours		
CPL Learning, UK: www.cpllearning.com			
Business Skills (4 courses)	1 CPD point / 20-60 mins		Oct 2023 - Oct 2026
Compliance General (11 courses)	1 CPD point / 20-180 mins		Renewal in progress
Compliance Health and Safety (14 courses)	1 CPD point / 20-90 mins		
Compliance Hospitality (17 courses)	1 CPD point / 15-180 mins		
Guest Experience (15 courses)	1 CPD point / 10-40 mins		
Hospitality (7 courses)	1 CPD point / 10-120 mins		
Personal Development (9 courses)	1 CPD point / 20-60 mins		
Product Knowledge (12 courses)	1 CPD point / 10-60 mins		
Role Focused (22 courses)	1 CPD point / 10-30 mins		
Wellbeing (4 courses)	1 CPD point / 20-30 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Defence School of Logistics and Administration: Catering Training Wing, UK			
Chef Class 1 (Army: Royal Logistic Corps) (10 weeks)	20 CPD points / 350 hours		May 2025 - May 2027
Chef Class 3 (Army: Royal Logistic Corps) (16 weeks)	20 CPD points / 592 hours		
Chef Class 3 Gurkha (Army: Royal Logistic Corps) (19 weeks)	20 CPD points / 688 hours		
Food Services Warrant Officer (Army: Royal Logistic Corps) (2 weeks)	14 CPD points / 75 hours		
Production Supervisor (Army: Royal Logistic Corps) (3 weeks)	14 CPD points / 98 hours		
Unit Catering Manager (Army: Royal Logistic Corps) (4 weeks)	16 CPD points / 154 hours		
Air Ground Steward Supervisor (Royal Air Force TG19) (4 weeks)	16 CPD points / 154 hours		
Catering Additional Skills (Royal Air Force TG19) (3 weeks)	15 CPD points / 105 hours		
Catering Manager (Royal Air Force TG19) (4 weeks)	13 CPD points / 70 hours		
Chef Supervisor (Royal Air Force TG19) (7 weeks)	18 CPD points / 245 hours		
Senior Production Chef (Royal Air Force TG19) (3 weeks)	15 CPD points / 105 hours		
Leading Catering Services Qualifying Course (Royal Navy) (19 weeks)	20 CPD points / 644 hours		
Defence Chef Basic (Tri Service) (9 weeks)	20 CPD points / 344 hours		
Direction Training Associates, UK: www.direction-associates.co.uk			
A Hospitality Managers Guide to Data Protection	1 CPD point / 1 hour		Jan 2026 - Jan 2028
Being Fire Aware in Bars and Restaurants	1 CPD point / 1 hour		
Food Allergies and Special Diets for Front of House Teams	1 CPD point / 1 hour		
Food and Drink Safety Aware - An Introduction	1 CPD point / 1 hour		
Food Safety Level 2	2 CPD points / 6 hours		
General Safety for Food and Beverage Teams	1 CPD point / 1 hour		
General Safety for Front Office and Administration Teams	1 CPD point / 1 hour		
General Safety for Greenkeeping and Grounds Teams	1 CPD point / 1 hour		
General Safety for Health Club and Spa Teams	1 CPD point / 1 hour		
General Safety for Housekeeping Teams	1 CPD point / 1 hour		
General Safety for Maintenance Teams	1 CPD point / 1 hour		
Giving Great Customer Service (6 modules)	2 CPD points / 8.5 hours		
- Being Disability Aware in Customer Service	1 CPD point / 1.5 hours		
- Creating a Positive Customer Environment	1 CPD point / 1.5 hours		
- Handling Customer Problems Positively	1 CPD point / 1.5 hours		
- Handling Different Customer Behaviours	1 CPD point / 1 hour		
- Showing Cultural Awareness in Customer Service	1 CPD point / 1.5 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Direction Training Associates, UK: www.direction-associates.co.uk			
- Showing Cultural Awareness in Customer Service	1 CPD point / 1.5 hours		Jan 2026 - Jan 2028
- Understanding Different Customer Needs	1 CPD point / 1.5 hours		
Handling Customer Card Payments Securely	1 CPD point / 1.5 hours		
Licensing Awareness for Operational Staff	1 CPD point / 1 hour		
Principles of Food Safety Management (HACCP)	1 CPD point / 1 hour		
Professional Bar Service (4 modules)	2 CPD points / 6 hours		
- Handling Glassware in the Bar	1 CPD point / 1 hour		
- Prepare and Close the Bar	1 CPD point / 1 hour		
- Prepare and Serve Drinks	1 CPD point / 2 hours		
- Serving Beers	1 CPD point / 2 hours		
Professional Food Service (12 modules)	4 CPD points / 15 hours		
- Boxing a Tablecloth	1 CPD point / 1 hour		
- Buffet Service	1 CPD point / 1 hour		
- Folding Napkins	1 CPD point / 75 mins		
- General Food Service Procedures	1 CPD point / 2 hours		
- General Restaurant Preparation	1 CPD point / 1 hour		
- Laying Restaurant Tables	1 CPD point / 1 hour		
- Menu Knowledge	1 CPD point / 2.5 hours		
- Plate Service - Carry, Serve and Clear Plates	1 CPD point / 75 mins		
- Preparing Glassware for Service	1 CPD point / 1 hour		
- Presenting Menus and Taking Orders	1 CPD point / 1 hour		
- Silver Service Techniques	1 CPD point / 1 hour		
- Using Positive Selling Skills in Food and Drink Service	1 CPD point / 1 hour		
Professional Housekeeping (6 modules)	3 CPD points / 9 hours		
- Cleaning Hotel Bathrooms	1 CPD point / 1.5 hours		
- Cleaning to Professional Standards	1 CPD point / 2 hours		
- Preparing Beds Using Professional Standards	1 CPD point / 1.5 hours		
- Presenting Guest Rooms and Areas Professionally	1 CPD point / 1.5 hours		
- Using Enhanced Cleaning Protocols in Hospitality	1 CPD point / 1.5 hours		
- Your Role in Housekeeping	1 CPD point / 1 hour		
Professional Wine and Champagne Service Foundation Certificate (3 modules)	2 CPD points / 9 hours		
- An Introduction to Wine and Champagne	1 CPD point / 6 hours		
- Using Positive Selling Skills When Taking Wine Orders	1 CPD point / 1 hour		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Direction Training Associates, UK: www.direction-associates.co.uk			
- Wine and Champagne Service Skills	1 CPD point / 2 hours		Jan 2026 - Jan 2028
Safety Aware in Hospitality (5 modules)	2 CPD points / 6 hours		
- Being Fire Aware in Hospitality	1 CPD point / 1 hour		
- General Safety for Operational Teams	1 CPD point / 1 hour		
- Safe Handling of Chemical and Hazardous Substances in Hospitality	1 CPD point / 1.5 hours		
- Safe Lifting, Carrying and Moving in Hospitality	1 CPD point / 1 hour		
- Working Safely with Viruses and Infections in Hospitality	1 CPD point / 1.5 hours		
Safe Handling of Chemical Products and Manual Handling in Hospitality	1 CPD point / 1 hour		
Sustainability Awareness for Hospitality Teams	1 CPD point / 1.5 hours		
Working with Food Allergens and Special Diets for Chefs and Managers	1 CPD point / 1 hour		
Diversey, USA: https://www.solenis.com/en/markets/institutional/hospitality-and-cruise/hospitality/e-learning-hospitality-teams/ https://www.typsy.com/partners/diversey			
Automatic dishwasher fundamentals	1 CPD point / 55 mins		May 2026 - May 2028
Carpet cleaning and care	1 CPD point / 41 mins		
Chemical safety awareness	1 CPD point / 33 mins		
Enhanced cleaning and disinfection	1 CPD point / 22 mins		
Enhanced procedures for handling linen	1 CPD point / 32 mins		
Food and beverage breakage control	1 CPD point / 26 mins		
Guest room cleaning fundamentals	1 CPD point / 61 mins		
Hand hygiene fundamentals	1 CPD point / 22 mins		
Hard floor cleaning and care	1 CPD point / 52 mins		
High risk surfaces in public and guest areas	1 CPD point / 58 mins		
High risk surfaces in staff areas	1 CPD point / 38 mins		
Introducing laundry	1 CPD point / 69 mins		
Introducing surface cleaning	1 CPD point / 39 mins		
Laundry equipment and how they function	1 CPD point / 35 mins		
Opening guidelines - after an outbreak	1 CPD point / 26 mins		
Opening guidelines for kitchen operations	1 CPD point / 19 mins		
Recognizing and removing stains fundamentals	1 CPD point / 30 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Doğuş Hospitality and Retail, Türkiye: https://www.dogusgrubu.com.tr/en/dogus-hospitality-retail			
Food and Beverage Service Expert Training Programme	8 CPD points / 30 hours		June 2026 - June 2029
Hospitality Leaders Coaching Programme	3 CPD points / 12 hours		
“IZ” Hospitality Service Culture Training Programme	5 CPD points / 18 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
eHotelier, Australia: https://ehotelier.com			
Certificate in Food and Beverage Services	15 CPD points / 104 hours		April 2026 - April 2028
Certificate in Front Office Services	15 CPD points / 104 hours		
Certificate in Housekeeping Services	15 CPD points / 104 hours		
Associate Diploma in Accommodation Operations	10 CPD points / 52 hours		
Associate Diploma in Culinary Operations	10 CPD points / 52 hours		
Associate Diploma in Food and Beverage Operations	10 CPD points / 56 hours		
Diploma in Hospitality Management	10 CPD points / 52 hours		
Diploma in Human Resources Management	10 CPD points / 52 hours		
Diploma in Finance Management	10 CPD points / 52 hours		
Diploma in Revenue Management	10 CPD points / 56 hours		
Diploma in Security Management	10 CPD points / 55 hours		
Advanced Diploma in Hotel General Management	13 CPD points / 80 hours		
Access Information on Event Operations	1 CPD point / 4 hours		
Accommodation Distribution	1 CPD point / 4 hours		
Book Supplier Services	1 CPD point / 2 hours		
Business Intelligence for Accommodation Providers	1 CPD point / 3 hours		
Clean and Tidy Bar Areas	1 CPD point / 3 hours		
Clean Kitchen Premises and Equipment	1 CPD point / 4 hours		
Clean Premises and Equipment	1 CPD point / 2 hours		
Coach Others in Job Skills	1 CPD point / 4 hours		
Communicate in the Workplace	1 CPD point / 2 hours		
Competitive Value Analysis	1 CPD point / 3 hours		
Conduct a Product Tasting for Alcoholic Beverages	1 CPD point / 2 hours		
Conduct Night Audit	1 CPD point / 4 hours		
Control Stock	2 CPD points / 5 hours		
Coordinate Cooking Operations	1 CPD point / 4 hours		
Coordinate On-site Event Registrations	1 CPD point / 3 hours		
COVID-19 Risk Control: Assessment and Management	1 CPD point / 2 hours		
Delivering In Room Dining	1 CPD point / 2 hours		
Design and Cost Menus	2 CPD points / 6 hours		
Develop and Implement a Business Plan	2 CPD points / 4 hours		
Develop and Implement a Food Safety Program	1 CPD point / 4 hours		
Develop Conference Programs	1 CPD point / 3 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
eHotelier, Australia: https://ehotelier.com			
Develop Menus for Special Dietary Requirements	2 CPD points / 4 hours		April 2026 - April 2028
Digital Marketing for Accommodation Providers	1 CPD point / 3 hours		
Diversity Equity Inclusion and Belonging	1 CPD point / 1 hour		
Enhance the Customer Service Experience	1 CPD point / 3 hours		
Establish and Maintain a Work Health and Safety System	1 CPD point / 2 hours		
Establish and Conduct Business Relationships	2 CPD points / 5 hours		
Forecasting for Accommodation Providers	1 CPD point / 3 hours		
Hotel Security Awareness	1 CPD point / 4 hours		
Hotel Security Operations	1 CPD point / 3 hours		
Identify Hazards, Assess and Control Safety Risks	1 CPD point / 3 hours		
Implement and Monitor Environmentally Sustainable Work Practices	1 CPD point / 4 hours		
Implement and Monitor Work Health and Safety Practices	1 CPD point / 2 hours		
Interact with Customers	1 CPD point / 3 hours		
Interpret Financial Information	2 CPD points / 6 hours		
Launder Linen and Guest Clothes	1 CPD point / 4 hours		
Lead and Manage People	1 CPD point / 4 hours		
Maintain Financial Records	1 CPD point / 3 hours		
Maintain the Quality of Perishable Items	1 CPD point / 4 hours		
Make a Presentation	2 CPD points / 5 hours		
Manage Conflict	2 CPD points / 5 hours		
Manage Diversity in the Workplace	1 CPD point / 2 hours		
Manage Employee Relations	1 CPD point / 4 hours		
Manage Event Staging Components	1 CPD point / 3 hours		
Manage Finances Within a Budget	2 CPD points / 5 hours		
Manage Meetings	1 CPD point / 3 hours		
Manage On-site Event Operations	1 CPD point / 3 hours		
Manage Operational Plan	2 CPD points / 5 hours		
Manage Physical Assets	2 CPD points / 5 hours		
Manage Projects	2 CPD points / 5 hours		
Manage Quality Customer Service	2 CPD points / 5 hours		
Manage Risk	1 CPD point / 3 hours		
Market Segmentation for Hoteliers	1 CPD point / 2 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
eHotelier, Australia: https://ehotelier.com			
Monitor Staff Performance	1 CPD point / 3 hours		April 2026 - April 2028
Monitor Work Operations	1 CPD point / 4 hours		
Operate a Bar	1 CPD point / 3 hours		
Operate and Monitor Cellar Systems	1 CPD point / 3 hours		
Organize Event Infrastructure	1 CPD point / 3 hours		
Overview of Accommodation Revenue Management	1 CPD point / 3 hours		
Owned Media: Email Marketing, CRM and Loyalty	1 CPD point / 4 hours		
Participate in Environmentally Sustainable Work Practices	1 CPD point / 3 hours		
Participate in Safe Food Handling Practices	1 CPD point / 4 hours		
Participate in Safe Work Practices	1 CPD point / 4 hours		
Plan and Cost Basic Menus	1 CPD point / 3 hours		
Plan Catering for Events and Functions	1 CPD point / 3 hours		
Plan In-house Events or Functions	1 CPD point / 3 hours		
Prepare and Monitor Budgets	2 CPD points / 5 hours		
Prepare and Serve Cocktails	1 CPD point / 3 hours		
Prepare and Serve Espresso Coffee	1 CPD point / 3 hours		
Prepare and Serve Non-Alcoholic Beverages	1 CPD point / 3 hours		
Prepare Quotations	1 CPD point / 3 hours		
Prepare Rooms for Guests	1 CPD point / 3 hours		
Prepare Simple Dishes	1 CPD point / 3 hours		
Pricing Rooms for Accommodation Providers	1 CPD point / 3 hours		
Process and Monitor Event Registrations	1 CPD point / 2 hours		
Process Financial Transactions	2 CPD points / 5 hours		
Process Reservations	1 CPD point / 2 hours		
Produce Dishes Using Basic Methods of Cookery	1 CPD point / 4 hours		
Provide Accommodation Reception Services	1 CPD point / 3 hours		
Provide Advice on Australian Wines	1 CPD point / 3 hours		
Provide Advice on Beers, Spirits and Liqueurs	1 CPD point / 3 hours		
Provide Advice on Food	1 CPD point / 3 hours		
Provide Advice on Food and Beverage Matching	1 CPD point / 3 hours		
Provide Butler Service	1 CPD point / 2 hours		
Provide Event Staging Support	1 CPD point / 3 hours		
Provide Guest Information and Assistance	1 CPD point / 2 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
eHotelier, Australia: https://ehotelier.com			
Provide Housekeeping Services to Guests	1 CPD point / 4 hours		April 2026 - April 2028
Provide Lost and Found Services	1 CPD point / 3 hours		
Provide Porter Services	1 CPD point / 2 hours		
Provide Responsible Service of Alcohol	1 CPD point / 3 hours		
Provide Service to Guests	1 CPD point / 2 hours		
Provide Table Service of Food and Beverage	1 CPD point / 3 hours		
Purchase Goods	1 CPD point / 4 hours		
Receive and Store Stock	1 CPD point / 4 hours		
Recruit, Select and Induct Staff	1 CPD point / 4 hours		
Research and Comply with Regulatory Requirements	1 CPD point / 4 hours		
Revenue Roles, Structure and Culture in the Hotel Industry	1 CPD point / 2 hours		
Revenue Strategy for Accommodation Suppliers	1 CPD point / 2 hours		
Roster Staff	1 CPD point / 2 hours		
Select Event Venues and Sites	1 CPD point / 3 hours		
Serve Food and Beverage	1 CPD point / 3 hours		
Show Social and Cultural Sensitivity	1 CPD point / 3 hours		
Source and Use Information on the Hospitality Industry	1 CPD point / 3 hours		
The Concierge: Providing Exceptional Guest Services	1 CPD point / 2 hours		
Transport and Store Food	1 CPD point / 4 hours		
Understanding the Accommodation Market	1 CPD point / 3 hours		
Understanding Your Guests Path to Booking	1 CPD point / 3 hours		
Use Hospitality Skills Effectively	1 CPD point / 3 hours		
Work Effectively in Hospitality Service	1 CPD point / 3 hours		
Work Effectively with Others	1 CPD point / 3 hours		
Workplace Ethics	1 CPD point / 30 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Enlites, UK: https://www.enlites.com			
Arrival and Departure Service	2 CPD points / 7 hours		May 2025 – May 2027
Bar Service	1 CPD point / 3.5 hours		
Concierge and Guest Services	1 CPD point / 3.5 hours		
Dining Service	1 CPD point / 3.5 hours		
Foundations of Excellent Service	1 CPD point / 3.5 hours		
Housekeeping Services	1 CPD point / 3.5 hours		
In-Room Dining Service	1 CPD point / 3.5 hours		
Phone Reservations	1 CPD point / 3.5 hours		
Spa Services	1 CPD point / 3.5 hours		
The Principles of Sales	1 CPD point / 3.5 hours		
Event Academy, UK: eventacademy.com			
Certificate in Event Management for Marketing and Communications	10 CPD points / 30 hours		Feb 2025 – Feb 2027
Diploma in Event Management for Marketing and Communications	15 CPD points / 140 hours		
Postgraduate Diploma in Event Management for Marketing and Communications	20 CPD points / 360 hours		
Corporate Events and Conferences (short course)	1 CPD point / 1-2 hours		
Creativity in Events (short course)	1 CPD point / 1-2 hours		
Festival Event Management (short course)	1 CPD point / 1-2 hours		
Financial Management and Budgeting for Events (short course)	1 CPD point / 1-2 hours		
Fundraising Events (short course)	1 CPD point / 1-2 hours		
Risk Management (short course)	1 CPD point / 1-2 hours		
Setting up an Event Business (short course)	1 CPD point / 1-2 hours		
Social Media for Events (short course)	1 CPD point / 1-2 hours		
Technical Production, Print and Design (short course)	1 CPD point / 1-2 hours		
Venue and Supplier Management (short course)	1 CPD point / 1-2 hours		
Virtual Event Management (short course)	1 CPD point / 1-2 hours		
Wedding Planning (short course)	1 CPD point / 1-2 hours		
Exceeding Expectations, UK: www.exceedingexpectations.ie			
The Butler Role	15 CPD points / 42 hours		April 2025 - April 2028

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Flow Learning by Mapal, UK: https://mapal-os.com/en/solutions/flow-learning			
Anti-Modern Slavery	1 CPD point / 1 hour		April 2025 - April 2028
Anti-Modern Slavery for Managers	1 CPD point / 1 hour		
Asbestos Awareness (UK, US, EU/ROI)	1 CPD point / 20 mins		
Conflict Resolution	1 CPD point / 30 mins		
COSHH: Working With Hazardous Substances (UK)	1 CPD point / 20 mins		
Creating Great Guest Experiences	1 CPD point / 1 hour		
Data Privacy	1 CPD point / 30 mins		
Data Privacy Foundations	1 CPD point / 20 mins		
Desk Space Ergonomics	1 CPD point / 20 mins		
Disability Awareness	1 CPD point / 30 mins		
Diversity, Inclusion and Equity	1 CPD point / 30 mins		
Essential Cooking Skills	1 CPD point / 20 mins		
Essential Prepping Skills	1 CPD point / 20 mins		
Event Planning for Hotels	1 CPD point / 20 mins		
Fire Safety Awareness	1 CPD point / 20 mins		
First Aid Awareness	1 CPD point / 1 hour		
First Aid Awareness for QSR (Quick Service Restaurant)	1 CPD point / 1 hour		
Food Allergens	1 CPD point / 20 mins		
Food Allergens for QSR	1 CPD point / 20 mins		
Food Allergens Refresher	1 CPD point / 1 hour		
Food Safety Level 1	1 CPD point / 1 hour		
Food Safety Level 1 Refresher	1 CPD point / 1 hour		
Food Safety Level 1 for QSR	1 CPD point / 1 hour		
Food Safety Level 2	1 CPD point / 1 hour		
Food Safety Level 2 Refresher	1 CPD point / 1 hour		
Food Safety Level 2 for QSR	1 CPD point / 1 hour		
Four Ways to Build Revenue	1 CPD point / 30 mins		
Health and Safety Level 1	1 CPD point / 1 hour		
Health and Safety Level 1 Refresher	1 CPD point / 1 hour		
Health and Safety Level 1 for QSR	1 CPD point / 1 hour		
Health and Safety Level 2	1 CPD point / 1 hour		
Health and Safety Level 2 Refresher	1 CPD point / 1 hour		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Flow Learning by Mapal, UK: https://mapal-os.com/en/solutions/flow-learning			
Health and Safety Level 2 for QSR	1 CPD point / 1 hour		April 2025 - April 2028
Legionella Awareness (UK, US, ROI)	1 CPD point / 20 mins		
Licensing England and Wales	1 CPD point / 1 hour		
Licensing Scotland	1 CPD point / 2 hours		
Menopause Awareness (UK, US, EU/ROI)	1 CPD point / 30 mins		
Mental Wellness	1 CPD point / 30 mins		
Outstanding Guest Service	1 CPD point / 1 hour		
PCI DSS: Handling Cardholder Data Safely	1 CPD point / 30 mins		
Picking Up Manual Handling (30 mins)	1 CPD point / 30 mins		
Preventing Workplace Sexual Harassment	1 CPD point / 1 hour		
Responsible Service of Alcohol (Northern Ireland)	1 CPD point / 2 hours		
Responsible Service of Alcohol (ROI)	1 CPD point / 1 hour		
Restaurant Revenue Management	1 CPD point / 20 mins		
Safeguarding Your Guests	1 CPD point / 1 hour		
Safe Steps for Working at Height (UK, US, EU, ROI)	1 CPD point / 20 mins		
Service That Sells	1 CPD point / 1 hour		
Takeaway and Delivery Success	1 CPD point / 30 mins		
The Fire Marshal	1 CPD point / 30 mins		
Which Wine?	1 CPD point / 20 mins		
Working With Hazardous Substances (EU, ROI)	1 CPD point / 20 mins		
Workplace Sexual Harassment	1 CPD point / 30 mins		
Hotel Learning Collection: all employees	1 CPD point / 40 mins		
Hotel Learning Collection: supervisors and managers	1 CPD point / 40 mins		
Kitchen Learning Collection: all employees	1 CPD point / 70 mins		
Kitchen Learning Collection: supervisors and managers	1 CPD point / 40 mins		
Restaurant Learning Collection: all employees	1 CPD point / 20 mins		
Restaurant Learning Collection: supervisors and managers	1 CPD point / 20 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Harrison Catering Services, UK: www.harrisoncatering.co.uk			
Attendance Management	1 CPD point / 30 mins		Aug 2026 - Aug 2029
Conducting Disciplinary, Grievance and Investigations - DGI	1 CPD point / 30 mins		
Craft Bites - Salads and Salad Bars	1 CPD point / 20 mins		
Eat Well Live Well	1 CPD point / 40 mins		
Email Security	1 CPD point / 20 mins		
Equality, Diversity and Inclusion	1 CPD point / 30 mins		
Food Hygiene Level 2	1 CPD point / 70 mins		
GDPR	1 CPD point / 20 mins		
Harrison Workplace Sexual Harassment Module	1 CPD point / 30 mins		
Health and Safety Level 2	1 CPD point / 70 mins		
Modern Slavery	1 CPD point / 20 mins		
Safeguarding in Schools 2025	1 CPD point / 40 mins		
The Harrison Fraud Prevention Module	1 CPD point / 20 mins		
The Harrison Guide to Environmentally Friendly Working Practices	1 CPD point / 20 mins		
The Harrison Guide to Food Allergy or Intolerance	1 CPD point / 30 mins		
The Harrison Guide to Pre-Packed Food for Direct Sale - PPDS	1 CPD point / 30 mins		
The Harrison SMILE	1 CPD point / 60 mins		
The Harrison Work Experience Programme 1 week	8 CPD points / 30 hours		
The Harrison Work Experience Programme 2 weeks	12 CPD points / 60 hours		
The School Food Standards	1 CPD point / 30 mins		
Welcome Module - Manager	1 CPD point / 40 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
High Speed Training, UK: www.highspeedtraining.co.uk			
Cellar Management	1 CPD point / 2 hours		Oct 2025 - Oct 2028
Cleaning in Food Premises	1 CPD point / 2 hours		
Food Allergen Awareness	1 CPD point / 2 hours		
Food Allergens in Manufacturing	1 CPD point / 1 hour		
Food Hygiene Ratings Scheme (FHRS) Resource Pack	1 CPD point / 1 hour		
Food Labelling Regulations	1 CPD point / 3 hours		
Health and Safety for Food Handlers	1 CPD point / 3 hours		
Interpersonal Conflict Training	1 CPD point / 1 hour		
Level 1 Food Hygiene and Safety	1 CPD point / 2 hours		
Level 1 TACCP	1 CPD point / 2 hours		
Level 2 Food Hygiene and Safety for Catering	1 CPD point / 3 hours		
Level 2 Food Hygiene and Safety for Manufacturing	1 CPD point / 3 hours		
Level 2 Food Hygiene and Safety for Retail	1 CPD point / 3 hours		
Level 2 HACCP for Catering and Retail	1 CPD point / 4 hours		
Level 2 HACCP for Manufacturing	1 CPD point / 4 hours		
Level 2 TACCP and VACCP	1 CPD point / 3 hours		
Level 3 Food Hygiene and Safety in Catering	2 CPD points / 8 hours		
Level 3 Food Hygiene and Safety in Manufacturing	2 CPD points / 8 hours		
Level 3 Food Hygiene and Safety in Retail	2 CPD points / 8 hours		
Level 3 HACCP for Catering and Retail	3 CPD points / 10 hours		
Level 3 HACCP for Manufacturing	3 CPD points / 10 hours		
Licensing Law Awareness	1 CPD point / 3 hours		
Managing Conflict in Retail	1 CPD point / 1 hour		
Managing Customer Conflict in Hospitality	1 CPD point / 1 hour		
Mental Health and Wellbeing in Hospitality	1 CPD point / 2 hours		
Pest Control	1 CPD point / 2 hours		
Starting a Home Food Business	1 CPD point / 3 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Hospitality Professionals Association (HOSPA), UK: www.hospa.org			
Asset Management Foundation Certificate in Hotel Investment Management Professional Certificate in Operational Asset Management	 10 CPD points / 120 hrs 10 CPD points / 120 hrs		Sept 2026 - Sept 2029
Commercial Restaurant Management Foundation Certificate in Commercial Restaurant Management Professional Certificate in Commercial Restaurant Management	 10 CPD points / 120 hrs 10 CPD points / 120 hrs		
Financial Management Foundation Certificate in Hospitality Financial Management Professional Certificate in Operational Hospitality Financial Management Professional Diploma in Strategic Hospitality Financial Management	 10 CPD points / 120 hrs 10 CPD points / 120 hrs 10 CPD points / 120 hrs		
Revenue Management Foundation Certificate in Revenue Management Professional Certificate in Operational Revenue Management Professional Diploma in Strategic Revenue Management	 10 CPD points / 120 hrs 10 CPD points / 120 hrs 10 CPD points / 120 hrs		
Revenue Management for Meeting and Event Space Foundation Certificate in Revenue Management for Meeting and Event Space Short Course in Revenue Management for Meeting and Event Space Elective Module in Revenue Management for Meeting and Event Space	 10 CPD points / 120 hrs 5 CPD points / 20 hrs 5 CPD points / 20 hrs		
Revenue Management for the Short Term Rental Sector Foundation Certificate in Revenue Management for the Short Term Rental Sector	 10 CPD points / 120 hrs		
Hospite - The Italian Hospitality Academy, Italy: www.hospite.it			
Professione Mystery Guest (Mystery Guest Training Course)	5 CPD points / 20 hours		March 2026 - March 2027
Hotel and Tourism Institute (HTI), Hong Kong: https://hti.edu.hk/en / https://apl.vtc.edu.hk/zh-hk			
Certificate in Hotel Operations (Senior Secondary Applied Learning)	17 CPD points / 180 hrs		Aug 2026 - Aug 2029

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
HSQE, UK: https://hsqe.co.uk			
Customer Service in Hospitality	1 CPD point / 120 mins		March 2025 – March 2027
Food Allergen Awareness	1 CPD point / 90 mins		
Food Safety and Hygiene Level 1	1 CPD point / 90 mins		
Food Safety and Hygiene for Catering Level 2	1 CPD point / 90 mins		
Food Safety and Hygiene for Manufacturing Level 2	1 CPD point / 90 mins		
Food Safety and Hygiene for Retail Level 2	1 CPD point / 90 mins		
HACCP in Catering (Level 2)	1 CPD point / 90 mins		
HACCP in Manufacturing (Level 2)	1 CPD point / 90 mins		
HACCP in Retail (Level 2)	1 CPD point / 90 mins		
iHasco, UK: https://www.ihasco.co.uk			
Bar Staff Training (Working in Licensed Premises)	1 CPD point / 60 mins		Oct 2025 - Oct 2028
Bullying & Harassment for Employees	1 CPD point / 28 mins		
Business Compliance Essentials	1 CPD point / 46 mins		
COSHH	1 CPD point / 26 mins		
Customer Service	1 CPD point / 35 mins		
Essential Health and Safety Training	1 CPD point / 49 mins		
Equality Diversity & Inclusion	1 CPD point / 60 mins		
Fire Warden	1 CPD point / 40 mins		
Food Allergy Awareness	1 CPD point / 39 mins		
Food Safety & Hygiene (Level 2)	1 CPD point / 70 mins		
Front of House Training	1 CPD point / 35 mins		
Lone Worker Safety	1 CPD point / 46 mins		
Mental Health Awareness	1 CPD point / 40 mins		
Modern Slavery	1 CPD point / 29 mins		
Sexual Harassment Awareness	1 CPD point / 23 mins		
Slips, Trips & Falls	1 CPD point / 30 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Imperial London Hotels, UK: https://www.imperialhotels.co.uk			
Step Up	11 CPD point / 45 hours		Dec 2024 - Dec 2026
Step Up Plus	8 CPD point / 28 hours		
Indian Culinary Academy, India: https://indianculinaryacademy.com			
Diploma in Event Management (Level 3)	20 CPD points / 346 hours		April 2025 - April 2027
International Diploma in Hotel and Hospitality Management (Level 3)	20 CPD points / 480 hours		
International Master Diploma in Bakery and Patisserie Pastry Arts (Level 3)	20 CPD points / 480 hours		
International Master Diploma in Culinary Arts and Patisserie (Level 3)	20 CPD points / 480 hours		
Diploma in Hotel Hospitality and Tourism Management (Level 4)	20 CPD points / 646 hours		
Diploma in Professional Culinary Arts and Patisserie (Level 4)	20 CPD points / 480 hours		
Advanced Diploma in Culinary Arts and Hospitality Management (Level 5)	20 CPD points / 480 hours		
Advanced Diploma in Hotel Hospitality and Tourism Management (Level 5)	20 CPD points / 508 hours		
Undergraduate Diploma in Culinary Arts Management (Level 6)	20 CPD points / 480 hours		
Undergraduate Diploma in Hotel, Hospitality and Tourism Management (Level 6)	20 CPD points / 480 hours		
Post Graduate Program in International Culinary Arts and Patisserie (Level 7)	20 CPD points / 480 hours		
International Culinary Institute (ICI), Hong Kong: https://ici.edu.hk/en / https://apl.vtc.edu.hk/zh-hk			
Certificate in Western Cuisine (Senior Secondary Applied Learning)	17 CPD points / 180 hrs		Aug 2026 - Aug 2029
Leonardo Hotels, UK: www.leonardohotels.co.uk			
Be Leonardo	1 CPD point / 2 hours		Oct 2025 - Oct 2027
Come Join Us Guest Care Workshop	1 CPD point / 3 hours		
Passion 4 People	3 CPD points / 10 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Luxury Family Hotels, UK: www.luxuryfamilyhotels.co.uk			
Allergens	1 CPD point / 1.5 hours		June 2025 - June 2028
Celebrating our differences	1 CPD point / 45 mins		
Firm decisions with fair outcomes	1 CPD point / 1 hour		
HOD finance & budget	1 CPD point / 1 hour		
Service beyond expectations	1 CPD point / 2 hours		
Simply say yes	1 CPD point / 1.5 hours		
Table talk	1 CPD point / 1.5 hours		
The art of selling	1 CPD point / 2 hours		
Workplace awareness	1 CPD point / 2 hours		
Master Innholders, UK: https://masterinnholders.co.uk/innholder-graduates-programme/			
Innholder Graduates Programme	20 CPD points / 140 hrs		April 2026 - April 2029
Priory, UK: www.priorygroup.com			
Food safety (for catering professionals)	1 CPD point / 2 hours		Nov 2024 - Nov 2026
Food safety for food handlers (for non-catering professionals)	1 CPD point / 2 hours		
Red Carnation Hotels, UK: https://redcarnationhotels.com			
Advanced Programme in Training Skills	7 CPD points / 27 hours		Aug 2025 - Aug 2027
Ambassadors in Management 1	12 CPD points / 55 hours		
Introduction to Specific Skills Training	7 CPD points / 25 hours		
Ambassadors in Management 2	12 CPD points / 55 hours		
Ambassadors in Management 3	12 CPD points / 55 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Reelyze, UK: https://www.reelyze.com			
Anti Bribery 101	1 CPD point / 22 mins		Nov 2026 - Nov 2028
Cyber Security Awareness	1 CPD point / 53 mins		
Employee Rights Act 2026 For Managers	1 CPD point / 23 mins		
Environmental Awareness	1 CPD point / 27 mins		
First Aid Awareness	1 CPD point / 27 mins		
Food Safety for Managers	1 CPD point / 41 mins		
Food Safety Level 1	1 CPD point / 25 mins		
Food Safety Level 2	1 CPD point / 70 mins		
Fraud Prevention	1 CPD point / 22 mins		
General Data Protection Regulation (GDPR)	1 CPD point / 48 mins		
HACCP Level 2	1 CPD point / 50 mins		
Health and Safety Level 1	1 CPD point / 29 mins		
Health and Safety Level 2	1 CPD point / 84 mins		
Hotel Excellence: A Managers Guide	1 CPD point / 91 mins		
Legionella Awareness	1 CPD point / 29 mins		
Level 2 Allergen Awareness	1 CPD point / 27 mins		
Martyn's Law Awareness for Hospitality Staff	1 CPD point / 29 mins		
Menopause Awareness	1 CPD point / 23 mins		
Modern Slavery Awareness	1 CPD point / 19 mins		
Neurodiversity Awareness	1 CPD point / 33 mins		
PCI DSS Training	1 CPD point / 42 mins		
Safeguarding Young & Vulnerable People at Work	1 CPD point / 36 mins		
Serving Alcohol - Your Responsibilities	1 CPD point / 41 mins		
Serving Alcohol: Scotland	1 CPD point / 88 mins		
Spill Kit Basics	1 CPD point / 27 mins		
Working Alone Safely	1 CPD point / 23 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Rhythm Hospitality Training Agency, Egypt: https://www.linkedin.com/company/rhythm-hospitality			
Fashion and Jewellery Hospitality	3 CPD points / 10 hours		Sept 2025 - Sept 2027
Hair and Beauty Hospitality	3 CPD points / 10 hours		
Healthcare Hospitality	3 CPD points / 10 hours		
Hospitality Ambassadors	3 CPD points / 10 hours		
Maritime Hospitality	3 CPD points / 10 hours		
Wine Experience	2 CPD points / 5 hours		
Sodexo Live!, USA: https://www.sodexolive.us			
Hospitality Management Fundamentals	9 CPD points / 32 hours		Oct 2026 - Oct 2028

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Springboard Caribbean, Saint Lucia: springboardcaribbean.com			
AI-Capable Managers in Tourism & Hospitality	2 CPD points / 6 hours		April 2026 - April 2028
AI-Ready Organisations for Tourism & Hospitality	1 CPD point / 1.5 hours		
Building Future Leaders: Talent Identification, Succession Planning & Development for Hospitality and Tourism	5 CPD points / 18 hours		
Building High Performing Teams through Effective Performance Management	2 CPD points / 8 hours		
Data Privacy and GDPR for the Hospitality Industry	2 CPD points / 8 hours		
Developing a Customer Service Culture to Create Competitive Advantage and Business Growth	2 CPD points / 8 hours		
Food Safety, Sanitation Standards and HACCP Awareness	2 CPD points / 7 hours		
Health and Safety in the Hospitality Industry	2 CPD points / 7 hours		
How to Deal with Difficult Customers	1 CPD point / 4 hours		
How to Deal with Workplace Conflict	1 CPD point / 4 hours		
How to Deliver Different Styles of Service in the Restaurant	1 CPD point / 4 hours		
How to Deliver Excellent Customer Service	2 CPD points / 7 hours		
How to Effectively Transition from Co-Worker to Supervisor	2 CPD points / 8 hours		
How to Handle Problems Quickly and Effectively	1 CPD point / 4 hours		
How to Manage Performance Effectively - Part 1	1 CPD point / 4 hours		
How to Manage Performance Effectively - Part 2	1 CPD point / 4 hours		
How to Pair Wines with Food	1 CPD point / 4 hours		
How to Present Food for Counter or Buffet Service	1 CPD point / 4 hours		
Improving your Management Systems to Enhance Operational Efficiency and Regulatory Compliance	2 CPD points / 8 hours		
Interpreting Key Financial Statements to Improve your Bottom Line	2 CPD points / 8 hours		
Introduction to Cocktails and How they are Served	1 CPD point / 4 hours		
Introduction to Spirits and How they are Served	1 CPD point / 4 hours		
Introduction to Wines and How they are Served	1 CPD point / 4 hours		
Maximizing Value Through Effective Stakeholder Collaboration and Alignment for Tourism & Hospitality Professionals	5 CPD points / 21 hours		
Natural Disaster Risk Assessment for the Caribbean Hospitality Industry	4 CPD points / 14 hrs		
Preventing & Controlling and the Spread of infection in Hospitality	2 CPD points / 7 hours		
Project Leadership for Tourism Managers	2 CPD points / 6 hours		
Selling Skills for the Hospitality Industry	2 CPD points / 7 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Springboard Caribbean, Saint Lucia: springboardcaribbean.com			
Supervising Food Safety Compliance and HACCP Implementation	5 CPD points / 21 hours		April 2026 - April 2028
Train the Trainer – Delivering Effective Training	5 CPD points / 21 hours		
Train the Trainer – Preventing and Controlling the Spread of Infection	5 CPD points / 21 hours		
Understanding the Importance of Marketing to build Customer Loyalty	2 CPD points / 8 hours		
Unlocking your Leadership Potential to Drive Business Performance	2 CPD points / 8 hours		
Using Strategy Execution Methods to Effectively Deliver your Business Goals	2 CPD points / 8 hours		
Sutton Hotel Collection, UK: https://suttonhotelcollection.com			
The Sutton Hotel Way, Service Culture Training	5 CPD points / 21 hours		Dec 2024 - Dec 2026
Taiwan Research Institute, Taiwan (ROC): www.intledu.com.tw			
Advanced Professional in Luxury Residence Butler Service	13 CPD points / 70 hours		Sept 2024 - Sept 2027
Professional Award in Hospitality Customer Service	11 CPD points / 42 hours		
Professional Award in Wine Master	12 CPD points / 54 hours		
Professional Skills in Barista	12 CPD points / 60 hours		
Professional Skills in Bartender	12 CPD points / 60 hours		
Professional Skills in Chocolate Master	11 CPD points / 45 hours		
Professional Skills in Fondant & Marzipan	11 CPD points / 45 hours		
Professional Skills in Latte Art	11 CPD points / 36 hours		
Professional Skills in Wine Sommelier	11 CPD points / 48 hours		
The Burnt Chef Project, UK: www.theburntchefproject.com			
Managers Introduction to Mental Health Awareness	1 CPD point / 3 hours		Sept 2025 - Sept 2027

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
The Career Academy, New Zealand: www.thecareeracademy.com.au / www.careeracademy.ie / www.careeracademy.co.nz			
Certificate in Event Management	14 CPD points / 90 hours		April 2026 - April 2029
Certificate in Hospitality Services (Food and Beverage)	14 CPD points / 100 hours		
Certificate in Hotel Operations Management	14 CPD points / 90 hours		
Certificate in Travel and Tourism	14 CPD points / 90 hours		
Certificate in Wedding Planning	14 CPD points / 100 hours		
Diploma in Hospitality and Tourism (Advanced Certificate in Australia)	20 CPD points / 280 hours		
Event Management Business Pathway	20 CPD points / 220 hours		
Event Management and Wedding Planning Business Pathway	20 CPD points / 400 hours		
Hospitality Business Pathway	20 CPD points / 400 hours		
The Clink Events, UK: https://theclinkcharity.org/event-catering			
Certificate for Front of House Services in Events	15 CPD points / 112 hours		March 2026 - March 2029

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
The CRUMBS Project, UK: https://www.crumbs.org.uk			
CRUMBS Foundation Certificate	10 CPD points / 35 hours		Nov 2024 - Nov 2027
CRUMBS Certificate in Administration	19 CPD points / 405 hours		
CRUMBS Certificate in Basic Kitchen and Customer Service Skills	11 CPD points / 45 hours		
CRUMBS Certificate in Digital Skills	17 CPD points / 210 hours		
CRUMBS Certificate in Employment Skills	7 CPD points / 25 hours		
CRUMBS Certificate in Food Production and Service	20 CPD points / 520 hours		
CRUMBS Certificate in Housekeeping	16 CPD points / 120 hours		
Allergen Awareness	1 CPD point / 20 mins		
Basic Digital Skills	1 CPD point / 30 mins		
Beautiful Breads	1 CPD point / 20 mins		
Customer Service	1 CPD point / 20 mins		
Delicious Drinks	1 CPD point / 20 mins		
Digital Finance Skills	1 CPD point / 30 mins		
Digital Hospitality Tools and Systems	1 CPD point / 30 mins		
Digital Security Awareness: Staying Safe Online	1 CPD point / 30 mins		
Digital Tools and Online Interaction	1 CPD point / 30 mins		
Food Hazards	1 CPD point / 20 mins		
Food Safety	1 CPD point / 20 mins		
Glorious Cakes	1 CPD point / 20 mins		
HACCP	1 CPD point / 20 mins		
Housekeeping Heroes	1 CPD point / 20 mins		
Keeping it Clean	1 CPD point / 20 mins		
Preparing Vegetables	1 CPD point / 20 mins		
Staying Safe in the Kitchen	1 CPD point / 20 mins		
Stocks, Soups and Sauces	1 CPD point / 20 mins		
The Office: Communicating Clearly	1 CPD point / 20 mins		
The Office: Day to Day Tasks	1 CPD point / 20 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
The Fit Guide, UK: https://thefitguide.com/			
Five-Star Reception Services	1 CPD point / 3 hours		March 2026 - March 2028
The Safety Expert, UK: www.thesafetyexpert.co.uk			
Level 2 Food Safety and Hygiene for Catering	1 CPD point / 2-3 hours		Sept 2024 - Sept 2026
Level 3 Food Safety and Hygiene for Catering	2 CPD point / 6-7 hours		
Inspection Ready	1 CPD point / 1 hour		Jan 2025 - Sept 2026
Level 2 Food Allergen Awareness for Catering	1 CPD point / 2 hours		Sept 2025 - Sept 2026
Level 3 Food Allergen Awareness for Catering	1 CPD point / 3 hours		
Tourism for All UK: https://www.tourismforall.co.uk/charity/training			
Great Service for Disabled Customers (Attraction Staff)	1 CPD point / 3 hours		Sept 2024 - Sept 2026
Great Service for Disabled Customers (Front of House Staff)	1 CPD point / 3 hours		
Great Service for Disabled Customers (Guest Service Staff)	1 CPD point / 3 hours		
Great Service for Disabled Customers (Reception Staff)	1 CPD point / 3 hours		
Great Service for Disabled Customers (Sales and Office Staff)	1 CPD point / 3 hours		
Great Service for Disabled Customers (Small Businesses)	1 CPD point / 3 hours		
So what makes you think you are not accessible?	1 CPD point / 1 hour		
Training Express, UK: www.trainingexpress.org.uk			
Food Allergen Awareness Training	1 CPD point / 1 hour		June 2025 - June 2027
Health and Safety Level 2	1 CPD point / 4 hours		
Health and Safety Level 3	3 CPD points / 10.5 hours		
Hospitality Management Level 2	1 CPD point / 4.5 hours		
Level 1 Food Hygiene and Safety	1 CPD points / 2.5 hours		
Level 2 Food Hygiene and Safety for Catering	1 CPD points / 4 hours		
Level 3 Food Hygiene and Safety	3 CPD points / 12.5 hours		
Level 2 HACCP Training	1 CPD points / 3.5 hours		
Level 3 HACCP Training	2 CPD points / 6 hours		
Level 3 Supervising Food Safety in Catering	3 CPD points / 10.5 hours		
Level 5 Certificate in Cleaning	2 CPD points / 6 hours		
Manual Handling Training	1 CPD point / 2.5 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Active shooter preparedness	1 CPD point / 52 mins		Nov 2026 - Nov 2028
Advanced hotel revenue management	1 CPD point / 42 mins		
Advanced hotel sales skills	1 CPD point / 63 mins		
Alcohol awareness	1 CPD point / 45 mins		
Banqueting service	1 CPD point / 52 mins		
Banqueting management	1 CPD point / 39 mins		
Bartending for beginners	1 CPD point / 30 mins		
Becoming a star employee	1 CPD point / 40 mins		
Beer basics	1 CPD point / 50 mins		
Better food cost management	1 CPD point / 54 mins		
Body language basics	1 CPD point / 33 mins		
Breakfast buffet service	1 CPD point / 64 mins		
Butler fundamentals	1 CPD point / 42 mins		
Cash flow management	1 CPD point / 50 mins		
Champagne essentials	1 CPD point / 53 mins		
Cleaning practices for infection control	1 CPD point / 28 mins		
Concierge fundamentals	1 CPD point / 41 mins		
COVID-19 business restart for managers	1 CPD point / 64 mins		
COVID-19 hygiene & cleaning practices for service staff	1 CPD point / 26 mins		
COVID-19 responsibility and service tips	1 CPD point / 21 mins		
Customer service essentials	1 CPD point / 57 mins		
Customer service recovery	1 CPD point / 38 mins		
Cybersecurity awareness	1 CPD point / 43 mins		
Delivering passionate service	1 CPD point / 45 mins		
Diversity, equity, and inclusion	1 CPD point / 36 mins		
Draft beer operations	1 CPD point / 52 mins		
Effective communication essentials	1 CPD point / 42 mins		
Effective communication with staff	1 CPD point / 21 mins		
Emergency response essentials	1 CPD point / 15 mins		
Emotional intelligence fundamentals	1 CPD point / 50 mins		
Espresso coffee drinks	1 CPD point / 19 mins		
Espresso coffee fundamentals	1 CPD point / 44 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Exercise tips for hospitality workers	1 CPD point / 50 mins		Nov 2026 - Nov 2028
Fine dining service	1 CPD point / 46 mins		
Fire safety essentials	1 CPD point / 48 mins		
First aid awareness	1 CPD point / 83 mins		
Food allergies	1 CPD point / 36 mins		
Food delivery operations	1 CPD point / 40 mins		
Food delivery service	1 CPD point / 30 mins		
Food plating fundamentals	1 CPD point / 61 mins		
Food safety and hygiene fundamentals	1 CPD point / 44 mins		
Front desk: check-in and check-out	1 CPD point / 48 mins		
Front desk upselling	1 CPD point / 36 mins		
Front of house essentials	1 CPD point / 30 mins		
Fundamentals of hotel revenue management	1 CPD point / 51 mins		
GDPR	1 CPD point / 55 mins		
German beers	1 CPD point / 38 mins		
Gin basics	1 CPD point / 28 mins		
Gin cocktails	1 CPD point / 22 mins		
Guest experience fundamentals	1 CPD point / 40 mins		
Guinness	1 CPD point / 20 mins		
Handling food safely in retail	1 CPD point / 47 mins		
Health and wellbeing in hospitality	1 CPD point / 53 mins		
High-pressure service flow essentials	1 CPD point / 15 mins		
Hosting	1 CPD point / 50 mins		
Hotel finance for non-finance managers	1 CPD point / 36 mins		
Housekeeping applications	1 CPD point / 49 mins		
Housekeeping principles	1 CPD point / 42 mins		
How to sell more functions and events	1 CPD point / 47 mins		
Human trafficking awareness and prevention	1 CPD point / 60 mins		
Improving hospitality business operations	1 CPD point / 41 mins		
Infection cleaning principles for hotels	1 CPD point / 25 mins		
Instagram for hospitality business	1 CPD point / 38 mins		
Interacting with guests	1 CPD point / 49 mins		
Introduction to front office	1 CPD point / 37 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Introduction to hospitality management	1 CPD point / 30 mins		Nov 2026 - Nov 2028
Introduction to leadership	1 CPD point / 37 mins		
Introduction to quick service restaurants	1 CPD point / 38 mins		
Introduction to red wine varietals	1 CPD point / 62 mins		
Introduction to the kitchen	1 CPD point / 49 mins		
Introduction to white wine varietals	1 CPD point / 60 mins		
Job finding skills for hospitality	1 CPD point / 43 mins		
Keeping a live shift stable	1 CPD point / 16 mins		
Kitchen leadership for executive chefs	1 CPD point / 31 mins		
Knife essentials	1 CPD point / 40 mins		
Latte art fundamentals	1 CPD point / 56 mins		
Laundry operations	1 CPD point / 48 mins		
Leading and motivating teams	1 CPD point / 36 mins		
Lease negotiation	1 CPD point / 37 mins		
Luxury housekeeping service standards	1 CPD point / 38 mins		
Luxury spa and wellness guest services	1 CPD point / 70 mins		
Managing team performance	1 CPD point / 43 mins		
Mise en place	1 CPD point / 20 mins		
Occupational safety and health administration in hospitality	1 CPD point / 58 mins		
Offering service to guests with disabilities	1 CPD point / 60 mins		
Online reputation management	1 CPD point / 48 mins		
Optimizing extended stays	1 CPD point / 60 mins		
Optimizing your hospitality business	1 CPD point / 44 mins		
Pastry fundamentals	1 CPD point / 41 mins		
PCI DSS compliance essentials	1 CPD point / 43 mins		
Porter fundamentals	1 CPD point / 30 mins		
Preventative maintenance applications	1 CPD point / 42 mins		
Preventative maintenance principles	1 CPD point / 31 mins		
Primary steak cut mastery	1 CPD point / 23 mins		
Principles of HACCP	1 CPD point / 39 mins		
Problem solving and creative thinking	1 CPD point / 49 mins		
Profit and loss essentials	1 CPD point / 59 mins		
Recruitment and onboarding	1 CPD point / 46 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Reimagining classic sauces	1 CPD point / 49 mins		Nov 2026 - Nov 2028
Relationships for leaders	1 CPD point / 59 mins		
Room service essentials	1 CPD point / 29 mins		
Rostering (scheduling) management	1 CPD point / 41 mins		
Rum cocktails	1 CPD point / 38 mins		
Rum fundamentals	1 CPD point / 42 mins		
Sake basics	1 CPD point / 32 mins		
Sales techniques for food and beverage	1 CPD point / 40 mins		
Sake for restaurant owners	1 CPD point / 29 mins		
Service practices during COVID-19 recovery	1 CPD point / 26 mins		
Showing kindness	1 CPD point / 52 mins		
Site inspection management	1 CPD point / 59 mins		
Social media marketing	1 CPD point / 47 mins		
Strengthening resilience	1 CPD point / 41 mins		
Sustainable food practices	1 CPD point / 43 mins		
Table service fundamentals	1 CPD point / 49 mins		
Teaching sales skills to servers	1 CPD point / 41 mins		
Tea fundamentals	1 CPD point / 50 mins		
Tea mastery	1 CPD point / 56 mins		
Teamwork fundamentals	1 CPD point / 40 mins		
The art of menu engineering	1 CPD point / 38 mins		
The culture of luxury	1 CPD point / 62 mins		
Threats and security awareness for front line staff	1 CPD point / 50 mins		
Time management and productivity for leaders	1 CPD point / 54 mins		
Time management for servers	1 CPD point / 32 mins		
Tour guide fundamentals	1 CPD point / 59 mins		
Training fundamentals	1 CPD point / 46 mins		
Vodka basics	1 CPD point / 25 mins		
Vodka cocktails	1 CPD point / 34 mins		
Whiskey basics	1 CPD point / 36 mins		
Wine 101 for servers	1 CPD point / 28 mins		
Wine knowledge essentials	1 CPD point / 55 mins		
Workplace bullying and harassment	1 CPD point / 36 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Workplace Health and Safety - Manual Handling	1 CPD point / 17 mins		Nov 2026 - Nov 2028
Writing 101 for hospitality businesses	1 CPD point / 29 mins		
VideoTile Learning, UK: www.videotile.co.uk			
Achieving Food Hygiene Rating Level 5	1 CPD point / 50 mins		June 2026 – June 2028
Alcohol Personal Licence Holder	1 CPD point / 90 mins		
Allergen Awareness	1 CPD point / 100 mins		
Anti-Bribery and Corruption	1 CPD point / 50 mins		
Anti-Money Laundering	1 CPD point / 50 mins		
Basic Fire Safety Awareness	1 CPD point / 60 mins		
Conflict Resolution in the Workplace	1 CPD point / 45 mins		
Control of Substances Hazardous to Health (COSHH)	1 CPD point / 125 mins		
Drug and Alcohol Awareness	1 CPD point / 80 mins		
Emergency First Aid at Work (annual refresher)	1 CPD point / 150 mins		
Fire Extinguisher	1 CPD point / 25 mins		
Fire Marshal	1 CPD point / 225 mins		
Introduction to HACCP Level 2	1 CPD point / 80 mins		
Level 1 Food Safety – Catering	1 CPD point / 50 mins		
Level 1 Food Safety – Manufacturing	1 CPD point / 50 mins		
Level 1 Food Safety – Retail	1 CPD point / 50 mins		
Level 2 Food Safety – Catering	1 CPD point / 75 mins		
Level 2 Food Safety – Manufacturing	1 CPD point / 75 mins		
Level 2 Food Safety – Retail	1 CPD point / 75 mins		
Licensed Premises Staff Training	1 CPD point / 60 mins		
Supervising Food Safety Level 3	1 CPD point / 260 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
World Sustainable Hospitality Alliance, UK: https://sustainablehospitalityalliance.org/			
Carbon Accounting: From Footprint to Action	3 CPD points / 10 hours		April 2026 - April 2028
Climate Action for Business: Emissions Reduction Roadmap	2 CPD points / 6.5 hours		
Climate Action for Business: The Path to Net-Zero	2 CPD points / 5 hours		
Compliance: Navigating Regulatory Requirements and Frameworks	1 CPD point / 4 hours		
Corporate Environmental Management	1 CPD point / 2.5 hours		
Employability Programme	15 CPD points / 117.5 hrs		
Hotel Sustainability for General Managers	1 CPD point / 1.5 hours		
Hotel Sustainability in Engineering and Maintenance	1 CPD point / 1.5 hours		
Hotel Sustainability in Events and Banqueting	1 CPD point / 1 hour		
Hotel Sustainability in Finance and Accounting	1 CPD point / 45 mins		
Hotel Sustainability in Food and Beverage	2 CPD points / 4 hrs 15		
Hotel Sustainability in Front Office, Lobby and Guest	1 CPD point / 15 mins		
Hotel Sustainability in Housekeeping	1 CPD point / 1 hour		
Hotel Sustainability in HR and Talent Management	1 CPD point / 1 hour		
Hotel Sustainability in IT	1 CPD point / 45 mins		
Hotel Sustainability in Marketing	1 CPD point / 45 mins		
Hotel Sustainability in Procurement	1 CPD point / 1 hr 15		
Hotel Sustainability in Sales and Revenue	1 CPD point / 45 mins		
Hotel Sustainability in Security	1 CPD point / 30 mins		
Human Trafficking in the Hospitality Industry	1 CPD point / 1.5 hours		
Human Trafficking in the Hospitality Industry for Managers	1 CPD point / 1.5 hours		
Introduction to Hotel Sustainability	1 CPD point / 2.5 hours		
Renewable Energies	1 CPD point / 2.5 hours		
Social Sustainability: Mastering the Impact of Business on Your Stakeholders	1 CPD point / 3 hours		
Sustainability and ESG Management in Corporate Practice: EU Regulations, Policies and Implementation	2 CPD points / 7 hours		
Sustainability Communication: Basics, strategies, and best practices for responsible corporate positioning	1 CPD point / 3 hours		
Sustainable Procurement: Due Diligence, Supply Chain Strategies and Partnerships for Social and Environmental Responsibility	1 CPD point / 4 hours		
Sustainable Reporting: Frameworks, Standards and the EU New Corporate Sustainability Reporting Directive (CSRD)	1 CPD point / 3.5 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
World Sustainable Hospitality Alliance, UK: https://sustainablehospitalityalliance.org/			
Sustainable Value Creation: From Risk Avoidance to Competitive Advantage	1 CPD point / 4 hours		April 2026 - April 2028
Tools for Sustainability Management: Analysis, Measurement and Definition of Sustainable Corporate Goals	1 CPD point / 4 hours		
Zest for Life, UK: https://zflltd.com			
Exceptional Service Makes Sense (face to face)	2 CPD points / 7.5 hours		July 2024 - July 2027
Exceptional Service Makes Sense (virtual via Zoom)	2 CPD points / 4.5 hours		
Leading Exceptional Service (face to face)	1 CPD points / 4 hours		
Leading Exceptional Service (virtual via Zoom)	1 CPD points / 3 hours		
Exceptional Leadership Makes Sense (face to face) 6 x half days x 4 hours (face to face) 3 x full days x 7 hours	5 CPD points / 24 hours 5 CPD points / 21 hours		
Exceptional Leadership Makes Sense (virtual via Zoom)	5 CPD points / 9 hours		
Train the Trainer (face to face)	5 CPD points / 22.5 hours		
Train the Trainer (virtual via Zoom)	3 CPD points / 9 hours		
Be a Group Trainer (face to face)	5 CPD points / 22.5 hours		
Be a Group Trainer (virtual via Zoom)	3 CPD points / 9 hours		