

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Alchemy Bartending School, Cyprus: https://alchemybar.com			
Professional Bartender Level 1	11 CPD points / 36 hours		June 2025 - June 2027
Professional Barista	5 CPD points / 18 hours		
Advanced Mixology	3 CPD points / 12 hours		
Allara Global, Australia: https://allaraglobal.com			
Basic Food Safety for Handlers (Aus)	1 CPD point / 20 mins		April 2025 - April 2027
Disability Inclusion and Awareness	1 CPD point / 20 mins		
Diversity and Inclusion (Aus)	1 CPD point / 20 mins		
Equal Employment Opportunity	1 CPD point / 20 mins		
Equality, Diversity and Inclusion (UK)	1 CPD point / 20 mins		
Fire Safety Awareness	1 CPD point / 20 mins		
Food Allergy Awareness	1 CPD point / 25 mins		
Food Safety for Handlers (Lvl 2) (UK)	1 CPD point / 25 mins		
Manual Handling	1 CPD point / 20 mins		
Modern Slavery Awareness	1 CPD point / 20 mins		
Slips, Trips and Falls	1 CPD point / 20 mins		
Work Health and Safety	1 CPD point / 20 mins		
Army Reserve School of Catering, UK: https://www.army.mod.uk/learn-and-explore/about-the-army/corps-regiments-and-units/royal-logistic-corps/reserve-units/167-regiment-rlc/			
Chef Class 3	16 CPD points / 128 hours		July 2025 - July 2028
Chef Class 2	16 CPD points / 128 hours		
Chef Class 1	16 CPD points / 128 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Australian College of Training in Hospitality, Sri Lanka: http://acthstudy.lk			
Certificate in Food and Beverage Services	14 CPD points / 100 hours	Sept 2025 - Sept 2028	
Diploma of Hospitality Management	20 CPD points / 200 hours		
Food Safety Supervisor	5 CPD points / 20 hours		
Front Desk Receptionist	5 CPD points / 20 hours		
Hotel Operations Multitasker	20 CPD points / 300 hours		
Master Barista	5 CPD points / 20 hours		
Professional Bartender	5 CPD points / 20 hours		
Professional Cookery	12 CPD points / 69 hours		
Professional Pastry & Bakery	12 CPD points / 69 hours		
Professional Waiter	5 CPD points / 20 hours		
AVM Skills Institute, Australia: https://avmskillsinstitute.edu.au			
Certificate IV in Kitchen Management	20 CPD points / 1348 hrs	Nov 2025 - Nov 2027	
Diploma of Hospitality Management	20 CPD points / 1135 hrs		
Blue Pulse, Cyprus: https://www.bluepulsegroup.com			
Creative Problem Solving to Optimise Guest Satisfaction	4 CPD points / 14 hours	June 2025 - June 2027	
Empowering Leadership: Driving Success in Modern Hotel Management	4 CPD points / 14 hours		
Inclusive Hospitality Leadership: Recognising and Advancing Diverse Talent	4 CPD points / 14 hours		
Bums on Seats, UK: www.bumsonseats.org			
The M.I.R.A.C.L.E Sale Masterclass	2 CPD points / 7 hours	Sept 2024 - Sept 2026	
Butlin's, UK: www.inploi.com/company/butlins/chef-academy			
Butlin's Chef Academy Programme	20 CPD points / 300 hours	Sept 2024 - Sept 2027	
Camellia and Vine, UK: www.camelliaandvine.com			
Tea Fundamentals: From Leaf to Cup	1 CPD point / 2 hours	Feb 2024 - Feb 2027	
Wine Fundamentals: From Vine to Wine	1 CPD point / 2 hours		
Wine Service Skills for Hospitality Professionals	1 CPD point / 2 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Commodious, UK: www.commodious.co.uk			
Alcohol Sale and Licensing Law Awareness Training	1 CPD point / 1 hour		June 2026 - June 2029
Customer Service Training	1 CPD point / 30 mins		
Food Allergy Awareness for Manufacturing Training	1 CPD point / 30 mins		
Food Allergy Awareness Training	1 CPD point / 30 mins		
Food Hygiene Level 1	1 CPD point / 1 hour		
Level 2 Food Hygiene and Safety for Catering	1 CPD point / 2 hours		
Level 2 Food Hygiene and Safety for Manufacturing	1 CPD points / 2 hours		
Level 2 Food Hygiene and Safety for Retail	1 CPD point / 2 hours		
Level 2 HACCP Principles Training	1 CPD point / 1 hour		
Understanding VACCP and TACCP Training	1 CPD points / 1 hour		
Concord Hotels, UK: www.concord-hotels.org.uk			
Chef Development Programme	20 CPD points / 3744 hrs		Aug 2025 - Aug 2028
Food and Beverage Development Programme	20 CPD points / 3744 hrs		
Management Development Programme	20 CPD points / 3744 hrs		
CoStar Group Academic Engagement, USA: https://elearning.costar.com/			
Certification in Hotel Industry Analytics (CHIA) (CHIA Recertification)	3 CPD points / 10 hours		May 2025 - May 2027
Certification in Advanced Hospitality and Tourism Analytics (CAHTA)	4 CPD points / 16 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
CPD Online College, UK: https://cpdonline.co.uk			
Allergen Awareness	1 CPD point / 2 hours	Feb 2026 - Feb 2028	
Anaphylaxis Awareness	1 CPD point / 3 hours		
COVID-19 in Hospitality	1 CPD point / 3 hours		
Food Labelling Regulations	2 CPD point / 5 hours		
Food Safety and Hygiene for Catering Level 1	1 CPD point / 2 hours		
Food Safety and Hygiene for Catering Level 2	1 CPD point / 3 hours		
Food Safety and Hygiene for Manufacturing Level 2	1 CPD point / 3 hours		
Food Safety and Hygiene for Retail Level 2	1 CPD point / 3 hours		
Food Safety for Catering Level 3	2 CPD points / 5 hours		
Food Safety and Hygiene in Care	1 CPD point / 3 hours		
Food Safety and Hygiene in Schools	1 CPD point / 3 hours		
HACCP Level 2	1 CPD point / 3 hours		
HACCP Level 3	2 CPD points / 5 hours		
Improving your Food Hygiene Rating	1 CPD point / 3 hours		
CPL Learning, UK: www.cpllearning.com			
Business Skills (4 courses)	1 CPD point / 20-60 mins	Oct 2023 - Oct 2026	
Compliance General (11 courses)	1 CPD point / 20-180 mins		
Compliance Health and Safety (14 courses)	1 CPD point / 20-90 mins		
Compliance Hospitality (17 courses)	1 CPD point / 15-180 mins		
Guest Experience (15 courses)	1 CPD point / 10-40 mins		
Hospitality (7 courses)	1 CPD point / 10-120 mins		
Personal Development (9 courses)	1 CPD point / 20-60 mins		
Product Knowledge (12 courses)	1 CPD point / 10-60 mins		
Role Focused (22 courses)	1 CPD point / 10-30 mins		
Wellbeing (4 courses)	1 CPD point / 20-30 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Defence School of Logistics and Administration: Catering Training Wing, UK			
Chef Class 1 (Army: Royal Logistic Corps) (10 weeks)	20 CPD points / 350 hours		May 2025 - May 2027
Chef Class 3 (Army: Royal Logistic Corps) (16 weeks)	20 CPD points / 592 hours		
Chef Class 3 Gurkha (Army: Royal Logistic Corps) (19 weeks)	20 CPD points / 688 hours		
Food Services Warrant Officer (Army: Royal Logistic Corps) (2 weeks)	14 CPD points / 75 hours		
Production Supervisor (Army: Royal Logistic Corps) (3 weeks)	14 CPD points / 98 hours		
Unit Catering Manager (Army: Royal Logistic Corps) (4 weeks)	16 CPD points / 154 hours		
Air Ground Steward Supervisor (Royal Air Force TG19) (4 weeks)	16 CPD points / 154 hours		
Catering Additional Skills (Royal Air Force TG19) (3 weeks)	15 CPD points / 105 hours		
Catering Manager (Royal Air Force TG19) (4 weeks)	13 CPD points / 70 hours		
Chef Supervisor (Royal Air Force TG19) (7 weeks)	18 CPD points / 245 hours		
Senior Production Chef (Royal Air Force TG19) (3 weeks)	15 CPD points / 105 hours		
Leading Catering Services Qualifying Course (Royal Navy) (19 weeks)	20 CPD points / 644 hours		
Defence Chef Basic (Tri Service) (9 weeks)	20 CPD points / 344 hours		
Direction Training Associates, UK: www.direction-associates.co.uk			
A Hospitality Managers Guide to Data Protection	1 CPD point / 1 hour		Jan 2026 - Jan 2028
Being Fire Aware in Bars and Restaurants	1 CPD point / 1 hour		
Food Allergies and Special Diets for Front of House Teams	1 CPD point / 1 hour		
Food and Drink Safety Aware - An Introduction	1 CPD point / 1 hour		
Food Safety Level 2	2 CPD points / 6 hours		
General Safety for Food and Beverage Teams	1 CPD point / 1 hour		
General Safety for Front Office and Administration Teams	1 CPD point / 1 hour		
General Safety for Greenkeeping and Grounds Teams	1 CPD point / 1 hour		
General Safety for Health Club and Spa Teams	1 CPD point / 1 hour		
General Safety for Housekeeping Teams	1 CPD point / 1 hour		
General Safety for Maintenance Teams	1 CPD point / 1 hour		
Giving Great Customer Service (6 modules)	2 CPD points / 8.5 hours		
- Being Disability Aware in Customer Service	1 CPD point / 1.5 hours		
- Creating a Positive Customer Environment	1 CPD point / 1.5 hours		
- Handling Customer Problems Positively	1 CPD point / 1.5 hours		
- Handling Different Customer Behaviours	1 CPD point / 1 hour		
- Showing Cultural Awareness in Customer Service	1 CPD point / 1.5 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Direction Training Associates, UK: www.direction-associates.co.uk			
- Showing Cultural Awareness in Customer Service	1 CPD point / 1.5 hours		Jan 2026 - Jan 2028
- Understanding Different Customer Needs	1 CPD point / 1.5 hours		
Handling Customer Card Payments Securely	1 CPD point / 1.5 hours		
Licensing Awareness for Operational Staff	1 CPD point / 1 hour		
Principles of Food Safety Management (HACCP)	1 CPD point / 1 hour		
Professional Bar Service (4 modules)	2 CPD points / 6 hours		
- Handling Glassware in the Bar	1 CPD point / 1 hour		
- Prepare and Close the Bar	1 CPD point / 1 hour		
- Prepare and Serve Drinks	1 CPD point / 2 hours		
- Serving Beers	1 CPD point / 2 hours		
Professional Food Service (12 modules)	4 CPD points / 15 hours		
- Boxing a Tablecloth	1 CPD point / 1 hour		
- Buffet Service	1 CPD point / 1 hour		
- Folding Napkins	1 CPD point / 75 mins		
- General Food Service Procedures	1 CPD point / 2 hours		
- General Restaurant Preparation	1 CPD point / 1 hour		
- Laying Restaurant Tables	1 CPD point / 1 hour		
- Menu Knowledge	1 CPD point / 2.5 hours		
- Plate Service - Carry, Serve and Clear Plates	1 CPD point / 75 mins		
- Preparing Glassware for Service	1 CPD point / 1 hour		
- Presenting Menus and Taking Orders	1 CPD point / 1 hour		
- Silver Service Techniques	1 CPD point / 1 hour		
- Using Positive Selling Skills in Food and Drink Service	1 CPD point / 1 hour		
Professional Housekeeping (6 modules)	3 CPD points / 9 hours		
- Cleaning Hotel Bathrooms	1 CPD point / 1.5 hours		
- Cleaning to Professional Standards	1 CPD point / 2 hours		
- Preparing Beds Using Professional Standards	1 CPD point / 1.5 hours		
- Presenting Guest Rooms and Areas Professionally	1 CPD point / 1.5 hours		
- Using Enhanced Cleaning Protocols in Hospitality	1 CPD point / 1.5 hours		
- Your Role in Housekeeping	1 CPD point / 1 hour		
Professional Wine and Champagne Service Foundation Certificate (3 modules)	2 CPD points / 9 hours		
- An Introduction to Wine and Champagne	1 CPD point / 6 hours		
- Using Positive Selling Skills When Taking Wine Orders	1 CPD point / 1 hour		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Direction Training Associates, UK: www.direction-associates.co.uk			
- Wine and Champagne Service Skills	1 CPD point / 2 hours		Jan 2026 - Jan 2028
Safety Aware in Hospitality (5 modules)	2 CPD points / 6 hours		
- Being Fire Aware in Hospitality	1 CPD point / 1 hour		
- General Safety for Operational Teams	1 CPD point / 1 hour		
- Safe Handling of Chemical and Hazardous Substances in Hospitality	1 CPD point / 1.5 hours		
- Safe Lifting, Carrying and Moving in Hospitality	1 CPD point / 1 hour		
- Working Safely with Viruses and Infections in Hospitality	1 CPD point / 1.5 hours		
Safe Handling of Chemical Products and Manual Handling in Hospitality	1 CPD point / 1 hour		
Sustainability Awareness for Hospitality Teams	1 CPD point / 1.5 hours		
Working with Food Allergens and Special Diets for Chefs and Managers	1 CPD point / 1 hour		
Diversey, USA: https://www.solenis.com/en/markets/institutional/hospitality-and-cruise/hospitality/e-learning-hospitality-teams/ https://www.typsy.com/partners/diversey			
Automatic dishwasher fundamentals	1 CPD point / 55 mins		May 2026 - May 2028
Carpet cleaning and care	1 CPD point / 41 mins		
Chemical safety awareness	1 CPD point / 33 mins		
Enhanced cleaning and disinfection	1 CPD point / 22 mins		
Enhanced procedures for handling linen	1 CPD point / 32 mins		
Food and beverage breakage control	1 CPD point / 26 mins		
Guest room cleaning fundamentals	1 CPD point / 61 mins		
Hand hygiene fundamentals	1 CPD point / 22 mins		
Hard floor cleaning and care	1 CPD point / 52 mins		
High risk surfaces in public and guest areas	1 CPD point / 58 mins		
High risk surfaces in staff areas	1 CPD point / 38 mins		
Introducing laundry	1 CPD point / 69 mins		
Introducing surface cleaning	1 CPD point / 39 mins		
Laundry equipment and how they function	1 CPD point / 35 mins		
Opening guidelines - after an outbreak	1 CPD point / 26 mins		
Opening guidelines for kitchen operations	1 CPD point / 19 mins		
Recognizing and removing stains fundamentals	1 CPD point / 30 mins		

Institute of Hospitality Endorsement Register 2026

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Doğuş Hospitality and Retail, Türkiye: https://www.dogusgrubu.com.tr/en/dogus-hospitality-retail			
Food and Beverage Service Expert Training Programme	8 CPD points / 30 hours		June 2024 - June 2026 Renewal in progress
Hospitality Leaders Coaching Programme	3 CPD points / 12 hours		
“İZ” Hospitality Service Culture Training Programme	5 CPD points / 18 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
eHotelier, Australia: https://ehotelier.com			
Certificate in Food and Beverage Services	15 CPD points / 104 hours		April 2024 - April 2026 Renewal in progress
Certificate in Front Office Services	15 CPD points / 104 hours		
Certificate in Housekeeping Services	15 CPD points / 104 hours		
Associate Diploma in Accommodation Operations	10 CPD points / 52 hours		
Associate Diploma in Culinary Operations	10 CPD points / 52 hours		
Associate Diploma in Food and Beverage Operations	10 CPD points / 56 hours		
Diploma in Hospitality Management	10 CPD points / 52 hours		
Diploma in Human Resources Management	10 CPD points / 52 hours		
Diploma in Finance Management	10 CPD points / 52 hours		
Diploma in Revenue Management	10 CPD points / 56 hours		
Diploma in Security Management	10 CPD points / 55 hours		
Advanced Diploma in Hotel General Management	13 CPD points / 80 hours		
Access Information on Event Operations	1 CPD point / 4 hours		
Accommodation Distribution	1 CPD point / 4 hours		
Book Supplier Services	1 CPD point / 2 hours		
Business Intelligence for Accommodation Providers	1 CPD point / 3 hours		
Clean and Tidy Bar Areas	1 CPD point / 3 hours		
Clean Kitchen Premises and Equipment	1 CPD point / 4 hours		
Clean Premises and Equipment	1 CPD point / 2 hours		
Coach Others in Job Skills	1 CPD point / 4 hours		
Communicate in the Workplace	1 CPD point / 2 hours		
Competitive Value Analysis	1 CPD point / 3 hours		
Conduct a Product Tasting for Alcoholic Beverages	1 CPD point / 2 hours		
Conduct Night Audit	1 CPD point / 4 hours		
Control Stock	2 CPD points / 5 hours		
Coordinate Cooking Operations	1 CPD point / 4 hours		
Coordinate On-site Event Registrations	1 CPD point / 3 hours		
COVID-19 Risk Control: Assessment and Management	1 CPD point / 2 hours		
Delivering In Room Dining	1 CPD point / 2 hours		
Design and Cost Menus	2 CPD points / 6 hours		
Develop and Implement a Business Plan	2 CPD points / 4 hours		
Develop and Implement a Food Safety Program	1 CPD point / 4 hours		
Develop Conference Programs	1 CPD point / 3 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
eHotelier, Australia: https://ehotelier.com			
Develop Menus for Special Dietary Requirements	2 CPD points / 4 hours		April 2024 - April 2026 Renewal in progress
Digital Marketing for Accommodation Providers	1 CPD point / 3 hours		
Diversity Equity Inclusion and Belonging	1 CPD point / 1 hour		
Enhance the Customer Service Experience	1 CPD point / 3 hours		
Establish and Maintain a Work Health and Safety System	1 CPD point / 2 hours		
Establish and Conduct Business Relationships	2 CPD points / 5 hours		
Forecasting for Accommodation Providers	1 CPD point / 3 hours		
Hotel Security Awareness	1 CPD point / 4 hours		
Hotel Security Operations	1 CPD point / 3 hours		
Identify Hazards, Assess and Control Safety Risks	1 CPD point / 3 hours		
Implement and Monitor Environmentally Sustainable Work Practices	1 CPD point / 4 hours		
Implement and Monitor Work Health and Safety Practices	1 CPD point / 2 hours		
Interact with Customers	1 CPD point / 3 hours		
Interpret Financial Information	2 CPD points / 6 hours		
Launder Linen and Guest Clothes	1 CPD point / 4 hours		
Lead and Manage People	1 CPD point / 4 hours		
Maintain Financial Records	1 CPD point / 3 hours		
Maintain the Quality of Perishable Items	1 CPD point / 4 hours		
Make a Presentation	2 CPD points / 5 hours		
Manage Conflict	2 CPD points / 5 hours		
Manage Diversity in the Workplace	1 CPD point / 2 hours		
Manage Employee Relations	1 CPD point / 4 hours		
Manage Event Staging Components	1 CPD point / 3 hours		
Manage Finances Within a Budget	2 CPD points / 5 hours		
Manage Meetings	1 CPD point / 3 hours		
Manage On-site Event Operations	1 CPD point / 3 hours		
Manage Operational Plan	2 CPD points / 5 hours		
Manage Physical Assets	2 CPD points / 5 hours		
Manage Projects	2 CPD points / 5 hours		
Manage Quality Customer Service	2 CPD points / 5 hours		
Manage Risk	1 CPD point / 3 hours		
Market Segmentation for Hoteliers	1 CPD point / 2 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
eHotelier, Australia: https://ehotelier.com			
Monitor Staff Performance	1 CPD point / 3 hours		April 2024 - April 2026 Renewal in progress
Monitor Work Operations	1 CPD point / 4 hours		
Operate a Bar	1 CPD point / 3 hours		
Operate and Monitor Cellar Systems	1 CPD point / 3 hours		
Organize Event Infrastructure	1 CPD point / 3 hours		
Overview of Accommodation Revenue Management	1 CPD point / 3 hours		
Owned Media: Email Marketing, CRM and Loyalty	1 CPD point / 4 hours		
Participate in Environmentally Sustainable Work Practices	1 CPD point / 3 hours		
Participate in Safe Food Handling Practices	1 CPD point / 4 hours		
Participate in Safe Work Practices	1 CPD point / 4 hours		
Plan and Cost Basic Menus	1 CPD point / 3 hours		
Plan Catering for Events and Functions	1 CPD point / 3 hours		
Plan In-house Events or Functions	1 CPD point / 3 hours		
Prepare and Monitor Budgets	2 CPD points / 5 hours		
Prepare and Serve Cocktails	1 CPD point / 3 hours		
Prepare and Serve Espresso Coffee	1 CPD point / 3 hours		
Prepare and Serve Non-Alcoholic Beverages	1 CPD point / 3 hours		
Prepare Quotations	1 CPD point / 3 hours		
Prepare Rooms for Guests	1 CPD point / 3 hours		
Prepare Simple Dishes	1 CPD point / 3 hours		
Pricing Rooms for Accommodation Providers	1 CPD point / 3 hours		
Process and Monitor Event Registrations	1 CPD point / 2 hours		
Process Financial Transactions	2 CPD points / 5 hours		
Process Reservations	1 CPD point / 2 hours		
Produce Dishes Using Basic Methods of Cookery	1 CPD point / 4 hours		
Provide Accommodation Reception Services	1 CPD point / 3 hours		
Provide Advice on Australian Wines	1 CPD point / 3 hours		
Provide Advice on Beers, Spirits and Liqueurs	1 CPD point / 3 hours		
Provide Advice on Food	1 CPD point / 3 hours		
Provide Advice on Food and Beverage Matching	1 CPD point / 3 hours		
Provide Butler Service	1 CPD point / 2 hours		
Provide Event Staging Support	1 CPD point / 3 hours		
Provide Guest Information and Assistance	1 CPD point / 2 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
eHotelier, Australia: https://ehotelier.com			
Provide Housekeeping Services to Guests	1 CPD point / 4 hours		April 2024 - April 2026 Renewal in progress
Provide Lost and Found Services	1 CPD point / 3 hours		
Provide Porter Services	1 CPD point / 2 hours		
Provide Responsible Service of Alcohol	1 CPD point / 3 hours		
Provide Service to Guests	1 CPD point / 2 hours		
Provide Table Service of Food and Beverage	1 CPD point / 3 hours		
Purchase Goods	1 CPD point / 4 hours		
Receive and Store Stock	1 CPD point / 4 hours		
Recruit, Select and Induct Staff	1 CPD point / 4 hours		
Research and Comply with Regulatory Requirements	1 CPD point / 4 hours		
Revenue Roles, Structure and Culture in the Hotel Industry	1 CPD point / 2 hours		
Revenue Strategy for Accommodation Suppliers	1 CPD point / 2 hours		
Roster Staff	1 CPD point / 2 hours		
Select Event Venues and Sites	1 CPD point / 3 hours		
Serve Food and Beverage	1 CPD point / 3 hours		
Show Social and Cultural Sensitivity	1 CPD point / 3 hours		
Source and Use Information on the Hospitality Industry	1 CPD point / 3 hours		
The Concierge: Providing Exceptional Guest Services	1 CPD point / 2 hours		
Transport and Store Food	1 CPD point / 4 hours		
Understanding the Accommodation Market	1 CPD point / 3 hours		
Understanding Your Guests Path to Booking	1 CPD point / 3 hours		
Use Hospitality Skills Effectively	1 CPD point / 3 hours		
Work Effectively in Hospitality Service	1 CPD point / 3 hours		
Work Effectively with Others	1 CPD point / 3 hours		
Workplace Ethics	1 CPD point / 30 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Enlites, UK: https://www.enlites.com			
Arrival and Departure Service	2 CPD points / 7 hours	May 2025 – May 2027	
Bar Service	1 CPD point / 3.5 hours		
Concierge and Guest Services	1 CPD point / 3.5 hours		
Dining Service	1 CPD point / 3.5 hours		
Foundations of Excellent Service	1 CPD point / 3.5 hours		
Housekeeping Services	1 CPD point / 3.5 hours		
In-Room Dining Service	1 CPD point / 3.5 hours		
Phone Reservations	1 CPD point / 3.5 hours		
Spa Services	1 CPD point / 3.5 hours		
The Principles of Sales	1 CPD point / 3.5 hours		
Event Academy, UK: eventacademy.com			
Certificate in Event Management for Marketing and Communications	10 CPD points / 30 hours	Feb 2025 – Feb 2027	
Diploma in Event Management for Marketing and Communications	15 CPD points / 140 hours		
Postgraduate Diploma in Event Management for Marketing and Communications	20 CPD points / 360 hours		
Corporate Events and Conferences (short course)	1 CPD point / 1-2 hours		
Creativity in Events (short course)	1 CPD point / 1-2 hours		
Festival Event Management (short course)	1 CPD point / 1-2 hours		
Financial Management and Budgeting for Events (short course)	1 CPD point / 1-2 hours		
Fundraising Events (short course)	1 CPD point / 1-2 hours		
Risk Management (short course)	1 CPD point / 1-2 hours		
Setting up an Event Business (short course)	1 CPD point / 1-2 hours		
Social Media for Events (short course)	1 CPD point / 1-2 hours		
Technical Production, Print and Design (short course)	1 CPD point / 1-2 hours		
Venue and Supplier Management (short course)	1 CPD point / 1-2 hours		
Virtual Event Management (short course)	1 CPD point / 1-2 hours		
Wedding Planning (short course)	1 CPD point / 1-2 hours		
Exceeding Expectations, UK: www.exceedingexpectations.ie			
The Butler Role	15 CPD points / 42 hours	April 2025 - April 2028	

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Flow Learning by Mapal, UK: https://mapal-os.com/en/solutions/flow-learning			
Anti-Modern Slavery	1 CPD point / 1 hour		April 2025 - April 2028
Anti-Modern Slavery for Managers	1 CPD point / 1 hour		
Asbestos Awareness (UK, US, EU/ROI)	1 CPD point / 20 mins		
Conflict Resolution	1 CPD point / 30 mins		
COSHH: Working With Hazardous Substances (UK)	1 CPD point / 20 mins		
Creating Great Guest Experiences	1 CPD point / 1 hour		
Data Privacy	1 CPD point / 30 mins		
Data Privacy Foundations	1 CPD point / 20 mins		
Desk Space Ergonomics	1 CPD point / 20 mins		
Disability Awareness	1 CPD point / 30 mins		
Diversity, Inclusion and Equity	1 CPD point / 30 mins		
Essential Cooking Skills	1 CPD point / 20 mins		
Essential Prepping Skills	1 CPD point / 20 mins		
Event Planning for Hotels	1 CPD point / 20 mins		
Fire Safety Awareness	1 CPD point / 20 mins		
First Aid Awareness	1 CPD point / 1 hour		
First Aid Awareness for QSR (Quick Service Restaurant)	1 CPD point / 1 hour		
Food Allergens	1 CPD point / 20 mins		
Food Allergens for QSR	1 CPD point / 20 mins		
Food Allergens Refresher	1 CPD point / 1 hour		
Food Safety Level 1	1 CPD point / 1 hour		
Food Safety Level 1 Refresher	1 CPD point / 1 hour		
Food Safety Level 1 for QSR	1 CPD point / 1 hour		
Food Safety Level 2	1 CPD point / 1 hour		
Food Safety Level 2 Refresher	1 CPD point / 1 hour		
Food Safety Level 2 for QSR	1 CPD point / 1 hour		
Four Ways to Build Revenue	1 CPD point / 30 mins		
Health and Safety Level 1	1 CPD point / 1 hour		
Health and Safety Level 1 Refresher	1 CPD point / 1 hour		
Health and Safety Level 1 for QSR	1 CPD point / 1 hour		
Health and Safety Level 2	1 CPD point / 1 hour		
Health and Safety Level 2 Refresher	1 CPD point / 1 hour		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Flow Learning by Mapal, UK: https://mapal-os.com/en/solutions/flow-learning			
Health and Safety Level 2 for QSR	1 CPD point / 1 hour		April 2025 - April 2028
Legionella Awareness (UK, US, ROI)	1 CPD point / 20 mins		
Licensing England and Wales	1 CPD point / 1 hour		
Licensing Scotland	1 CPD point / 2 hours		
Menopause Awareness (UK, US, EU/ROI)	1 CPD point / 30 mins		
Mental Wellness	1 CPD point / 30 mins		
Outstanding Guest Service	1 CPD point / 1 hour		
PCI DSS: Handling Cardholder Data Safely	1 CPD point / 30 mins		
Picking Up Manual Handling (30 mins)	1 CPD point / 30 mins		
Preventing Workplace Sexual Harassment	1 CPD point / 1 hour		
Responsible Service of Alcohol (Northern Ireland)	1 CPD point / 2 hours		
Responsible Service of Alcohol (ROI)	1 CPD point / 1 hour		
Restaurant Revenue Management	1 CPD point / 20 mins		
Safeguarding Your Guests	1 CPD point / 1 hour		
Safe Steps for Working at Height (UK, US, EU, ROI)	1 CPD point / 20 mins		
Service That Sells	1 CPD point / 1 hour		
Takeaway and Delivery Success	1 CPD point / 30 mins		
The Fire Marshal	1 CPD point / 30 mins		
Which Wine?	1 CPD point / 20 mins		
Working With Hazardous Substances (EU, ROI)	1 CPD point / 20 mins		
Workplace Sexual Harassment	1 CPD point / 30 mins		
Hotel Learning Collection: all employees	1 CPD point / 40 mins		
Hotel Learning Collection: supervisors and managers	1 CPD point / 40 mins		
Kitchen Learning Collection: all employees	1 CPD point / 70 mins		
Kitchen Learning Collection: supervisors and managers	1 CPD point / 40 mins		
Restaurant Learning Collection: all employees	1 CPD point / 20 mins		
Restaurant Learning Collection: supervisors and managers	1 CPD point / 20 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Harrison Catering Services, UK: www.harrisoncatering.co.uk			
Conducting Disciplinary, Grievance and Investigations - DGI	1 CPD point / 30 mins		Aug 2023 - Aug 2026
Craft Bites - Salads and Salad Bars	1 CPD point / 20 mins		
Eat Well Live Well	1 CPD point / 40 mins		
Email Security	1 CPD point / 20 mins		
Equality, Diversity and Inclusion	1 CPD point / 30 mins		
Food Allergens	1 CPD point / 30 mins		
GDPR	1 CPD point / 20 mins		
Health and Safety Level 2	1 CPD point / 70 mins		
Modern Slavery	1 CPD point / 20 mins		
The Bribery Act	1 CPD point / 20 mins		
The Harrison Guide to Environmentally Friendly Working Practices	1 CPD point / 20 mins		
The Harrison Guide to Pre-Packed Food for Direct Sale - PPDS	1 CPD point / 30 mins		
The Harrison SMILE	1 CPD point / 60 mins		
The Harrison Work Experience Programme 1 week	8 CPD points / 30 hours		
The Harrison Work Experience Programme 2 weeks	12 CPD points / 60 hours		
Welcome Module - Managers	1 CPD point / 40 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
High Speed Training, UK: www.highspeedtraining.co.uk			
Cellar Management	1 CPD point / 2 hours		Oct 2025 - Oct 2028
Cleaning in Food Premises	1 CPD point / 2 hours		
Food Allergen Awareness	1 CPD point / 2 hours		
Food Allergens in Manufacturing	1 CPD point / 1 hour		
Food Hygiene Ratings Scheme (FHRS) Resource Pack	1 CPD point / 1 hour		
Food Labelling Regulations	1 CPD point / 3 hours		
Health and Safety for Food Handlers	1 CPD point / 3 hours		
Interpersonal Conflict Training	1 CPD point / 1 hour		
Level 1 Food Hygiene and Safety	1 CPD point / 2 hours		
Level 1 TACCP	1 CPD point / 2 hours		
Level 2 Food Hygiene and Safety for Catering	1 CPD point / 3 hours		
Level 2 Food Hygiene and Safety for Manufacturing	1 CPD point / 3 hours		
Level 2 Food Hygiene and Safety for Retail	1 CPD point / 3 hours		
Level 2 HACCP for Catering and Retail	1 CPD point / 4 hours		
Level 2 HACCP for Manufacturing	1 CPD point / 4 hours		
Level 2 TACCP and VACCP	1 CPD point / 3 hours		
Level 3 Food Hygiene and Safety in Catering	2 CPD points / 8 hours		
Level 3 Food Hygiene and Safety in Manufacturing	2 CPD points / 8 hours		
Level 3 Food Hygiene and Safety in Retail	2 CPD points / 8 hours		
Level 3 HACCP for Catering and Retail	3 CPD points / 10 hours		
Level 3 HACCP for Manufacturing	3 CPD points / 10 hours		
Licensing Law Awareness	1 CPD point / 3 hours		
Managing Conflict in Retail	1 CPD point / 1 hour		
Managing Customer Conflict in Hospitality	1 CPD point / 1 hour		
Mental Health and Wellbeing in Hospitality	1 CPD point / 2 hours		
Pest Control	1 CPD point / 2 hours		
Starting a Home Food Business	1 CPD point / 3 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Hospitality Professionals Association (HOSPA), UK: www.hospa.org			
Asset Management Programme	20 CPD points / 360 hrs	Sept 2023 - Sept 2026	
- Foundation Certificate in Asset Management	6 CPD points / 120 hours		
- Professional Certificate in Operational Asset Management	6 CPD points / 120 hours		
- Professional Diploma in Strategic Asset Management	8 CPD points / 120 hours		
Financial Management Programme	20 CPD points / 360 hrs		
- Foundation Certificate in Hospitality Finance Management	6 CPD points / 120 hours		
- Professional Certificate in Operational Hospitality Finance Management	6 CPD points / 120 hours		
- Professional Diploma in Strategic Hospitality Finance Management	8 CPD points / 120 hours		
Revenue Management Programme	20 CPD points / 360 hrs		
- Foundation Certificate in Revenue Management	6 CPD points / 120 hours		
- Professional Certificate in Operational Revenue Management	6 CPD points / 120 hours		
- Professional Diploma in Strategic Revenue Management	8 CPD points / 120 hours		
Hospite - The Italian Hospitality Academy, Italy: www.hospite.it			
Professione Mystery Guest (Mystery Guest Training Course)	5 CPD points / 20 hours	March 2026 - March 2027	
Hotel and Tourism Institute (HTI), Hong Kong: http://www.hti.edu.hk/hti/html/en/index.html			
Certificate in Hotel Operations (Senior Secondary Applied Learning) - (ApL Hotel Operations)	17 CPD points / 180 hrs	Aug 2023 - Aug 2026	
HSQE, UK: https://hsqe.co.uk			
Food Allergen Awareness	1 CPD point / 90 mins	March 2025 – March 2027	
Food Safety and Hygiene Level 1	1 CPD point / 90 mins		
Food Safety and Hygiene for Catering Level 2	1 CPD point / 90 mins		
Food Safety and Hygiene for Manufacturing Level 2	1 CPD point / 90 mins		
Food Safety and Hygiene for Retail Level 2	1 CPD point / 90 mins		
HACCP in Catering (Level 2)	1 CPD point / 90 mins		
HACCP in Manufacturing (Level 2)	1 CPD point / 90 mins		
HACCP in Retail (Level 2)	1 CPD point / 90 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
iHasco, UK: https://www.ihasco.co.uk			
Bar Staff Training (Working in Licensed Premises)	1 CPD point / 60 mins	Oct 2025 - Oct 2028	
Bullying & Harassment for Employees	1 CPD point / 28 mins		
Business Compliance Essentials	1 CPD point / 46 mins		
COSHH	1 CPD point / 26 mins		
Customer Service	1 CPD point / 35 mins		
Essential Health and Safety Training	1 CPD point / 49 mins		
Equality Diversity & Inclusion	1 CPD point / 60 mins		
Fire Warden	1 CPD point / 40 mins		
Food Allergy Awareness	1 CPD point / 39 mins		
Food Safety & Hygiene (Level 2)	1 CPD point / 70 mins		
Front of House Training	1 CPD point / 35 mins		
Lone Worker Safety	1 CPD point / 46 mins		
Mental Health Awareness	1 CPD point / 40 mins		
Modern Slavery	1 CPD point / 29 mins		
Sexual Harassment Awareness	1 CPD point / 23 mins		
Slips, Trips & Falls	1 CPD point / 30 mins		
Imperial London Hotels, UK: https://www.imperialhotels.co.uk			
Step Up	11 CPD point / 45 hours	Dec 2024 - Dec 2026	
Step Up Plus	8 CPD point / 28 hours		
Indian Culinary Academy, India: https://indianculinaryacademy.com			
Diploma in Event Management (Level 3)	20 CPD points / 346 hours	April 2025 - April 2027	
International Diploma in Hotel and Hospitality Management (Level 3)	20 CPD points / 480 hours		
International Master Diploma in Bakery and Patisserie Pastry Arts (Level 3)	20 CPD points / 480 hours		
International Master Diploma in Culinary Arts and Patisserie (Level 3)	20 CPD points / 480 hours		
Diploma in Hotel Hospitality and Tourism Management (Level 4)	20 CPD points / 646 hours		
Diploma in Professional Culinary Arts and Patisserie (Level 4)	20 CPD points / 480 hours		
Advanced Diploma in Culinary Arts and Hospitality Management (Level 5)	20 CPD points / 480 hours		
Advanced Diploma in Hotel Hospitality and Tourism Management (Level 5)	20 CPD points / 508 hours		
Undergraduate Diploma in Culinary Arts Management (Level 6)	20 CPD points / 480 hours		
Undergraduate Diploma in Hotel, Hospitality and Tourism Management (Level 6)	20 CPD points / 480 hours		
Post Graduate Program in International Culinary Arts and Patisserie (Level 7)	20 CPD points / 480 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Inspired Community Group, UK: https://inspiredgroup.org.uk			
Motivator Training	4 CPD points / 15 hours		Aug 2024 - Aug 2026
International Culinary Institute (ICI), Hong Kong: www.vtc.edu.hk/apl/en			
Certificate in Western Cuisine (Senior Secondary Applied Learning) - (ApL Western Cuisine)	17 CPD points / 180 hrs		Aug 2023 - Aug 2026
Learning Pool, UK: www.learningpool.com			
Anaphylaxis Awareness	1 CPD point / 40 mins		July 2026 - July 2028
Bar Skills for Employees	1 CPD point / 33 mins		
Bar Skills for Managers	1 CPD point / 33 mins		
Building Relationships Through Conversation	1 CPD point / 27 mins		
Cellar Management	1 CPD point / 33 mins		
Check the Label	1 CPD point / 15 mins		
Customer Care	1 CPD point / 33 mins		
Delivering a Friendly and Personalised Guest Experience	1 CPD point / 25 mins		
Delivering Effortless Service	1 CPD point / 25 mins		
Dysphagia Awareness	1 CPD point / 55 mins		
Efficient Payment and Friendly Goodbyes	1 CPD point / 25 mins		
Encouraging Recommendations	1 CPD point / 25 mins		
Ensuring Excellent Quality Products	1 CPD point / 25 mins		
Fire Safety in Hospitality and Retail	1 CPD point / 40 mins		
Food Allergens	1 CPD point / 40 mins		
Food Safety Level 1	1 CPD point / 15 mins		
Food Safety Level 2	1 CPD point / 30 mins		
Food Safety Level 3	1 CPD point / 30 mins		
From Kitchen to Ledger	1 CPD point / 15 mins		
Fundamentals of Diabetes	1 CPD point / 35 mins		
Getting Guests Through the Door	1 CPD point / 25 mins		
Getting the Timings Right	1 CPD point / 25 mins		
Happier Guests Spend More	1 CPD point / 25 mins		
Hazard Analysis Critical Control Points	1 CPD point / 25 mins		
Health and Safety	1 CPD point / 35 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Learning Pool, UK: www.learningpool.com			
Legionella Awareness	1 CPD point / 35 mins		July 2023 – July 2026 Renewal in progress
Licensing Law for Employees Working in the Bar	1 CPD point / 25 mins		
Licensing Law for Employees Working in the Bar in Scotland	1 CPD point / 25 mins		
Making Every Guest Feel Welcome	1 CPD point / 25 mins		
Nutrition Awareness	1 CPD point / 30 mins		
Overview of the Corporate Manslaughter and Corporate Homicide Act 2007	1 CPD point / 25 mins		
Preventing Child Sexual Exploitation	1 CPD point / 40 mins		
Pride In Our Appearance	1 CPD point / 25 mins		
Showing Passion for What We Offer	1 CPD point / 20 mins		
Leonardo Hotels, UK: www.leonardohotels.co.uk			
Be Leonardo	1 CPD point / 2 hours		Oct 2025 - Oct 2027
Come Join Us Guest Care Workshop	1 CPD point / 3 hours		
Passion 4 People	3 CPD points / 10 hours		
Luxury Family Hotels, UK: www.luxuryfamilyhotels.co.uk			
Allergens	1 CPD point / 1.5 hours		June 2025 - June 2028
Celebrating our differences	1 CPD point / 45 mins		
Firm decisions with fair outcomes	1 CPD point / 1 hour		
HOD finance & budget	1 CPD point / 1 hour		
Service beyond expectations	1 CPD point / 2 hours		
Simply say yes	1 CPD point / 1.5 hours		
Table talk	1 CPD point / 1.5 hours		
The art of selling	1 CPD point / 2 hours		
Workplace awareness	1 CPD point / 2 hours		
Master Innholders, UK: www.masterinnholders.co.uk/aspiring-leaders-diploma			
Master Innholders Aspiring Leaders Diploma (MIALD)	20 CPD points / 140 hrs		April 2026 - April 2029

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Priory, UK: www.priorygroup.com			
Food safety (for catering professionals)	1 CPD point / 2 hours		Nov 2024 - Nov 2026
Food safety for food handlers (for non-catering professionals)	1 CPD point / 2 hours		
Red Carnation Hotels, UK: https://redcarnationhotels.com			
Advanced Programme in Training Skills	7 CPD points / 27 hours		Aug 2025 - Aug 2027
Ambassadors in Management 1	12 CPD points / 55 hours		
Introduction to Specific Skills Training	7 CPD points / 25 hours		
Ambassadors in Management 2	12 CPD points / 55 hours		
Ambassadors in Management 3	12 CPD points / 55 hours		
Reelyze, UK: https://www.reelyze.com			
Anti Bribery 101	1 CPD point / 22 mins		Nov 2024 - Nov 2026
Confined Spaces 101	1 CPD point / 23 mins		
Cyber Security Awareness	1 CPD point / 53 mins		
Electrical Safety 101	1 CPD point / 32 mins		
Environmental Awareness	1 CPD point / 27 mins		
First Aid Awareness	1 CPD point / 27 mins		
Food Safety for Managers	1 CPD point / 41 mins		
Food Safety Level 1	1 CPD point / 25 mins		
Food Safety Level 2	1 CPD point / 70 mins		
Fraud Prevention	1 CPD point / 22 mins		
General Data Protection Regulation (GDPR)	1 CPD point / 48 mins		
HACCP Level 2	1 CPD point / 50 mins		
Health and Safety Level 1	1 CPD point / 29 mins		
Health and Safety Level 2	1 CPD point / 84 mins		
Hot Work	1 CPD point / 29 mins		
Introduction to Asbestos	1 CPD point / 35 mins		
Legionella Awareness	1 CPD point / 29 mins		
Level 2 Allergen Awareness	1 CPD point / 27 mins		
Martyn's Law Awareness for Hospitality Staff	1 CPD point / 29 mins		
Modern Slavery Awareness	1 CPD point / 19 mins		
Neurodiversity Awareness	1 CPD point / 33 mins		
Noise Awareness	1 CPD point / 24 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Reelyze, UK: https://www.reelyze.com			
PCI DSS Training	1 CPD point / 42 mins		Nov 2024 - Nov 2026
Safeguarding Young & Vulnerable People at Work	1 CPD point / 36 mins		
Serving Alcohol - Your Responsibilities	1 CPD point / 41 mins		
Sharps Safety	1 CPD point / 30 mins		
Spill Kit Basics	1 CPD point / 27 mins		
Working Alone Safely	1 CPD point / 23 mins		
Rhythm Hospitality Training Agency, Egypt: https://www.linkedin.com/company/rhythm-hospitality			
Fashion and Jewellery Hospitality	3 CPD points / 10 hours		Sept 2025 - Sept 2027
Hair and Beauty Hospitality	3 CPD points / 10 hours		
Healthcare Hospitality	3 CPD points / 10 hours		
Hospitality Ambassadors	3 CPD points / 10 hours		
Maritime Hospitality	3 CPD points / 10 hours		
Wine Experience	2 CPD points / 5 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Springboard Caribbean, Saint Lucia: springboardcaribbean.com			
Building Future Leaders: Talent Identification, Succession Planning & Development for Hospitality and Tourism	5 CPD points / 18 hours		April 2026 - April 2028
Building High Performing Teams through Effective Performance Management	2 CPD points / 8 hours		
Data Privacy and GDPR for the Hospitality Industry	2 CPD points / 8 hours		
Developing a Customer Service Culture to Create Competitive Advantage and Business Growth	2 CPD points / 8 hours		
Food Safety, Sanitation Standards and HACCP Awareness	2 CPD points / 7 hours		
Health and Safety in the Hospitality Industry	2 CPD points / 7 hours		
How to Deal with Difficult Customers	1 CPD point / 4 hours		
How to Deal with Workplace Conflict	1 CPD point / 4 hours		
How to Deliver Different Styles of Service in the Restaurant	1 CPD point / 4 hours		
How to Deliver Excellent Customer Service	2 CPD points / 7 hours		
How to Effectively Transition from Co-Worker to Supervisor	2 CPD points / 8 hours		
How to Handle Problems Quickly and Effectively	1 CPD point / 4 hours		
How to Manage Performance Effectively - Part 1	1 CPD point / 4 hours		
How to Manage Performance Effectively - Part 2	1 CPD point / 4 hours		
How to Pair Wines with Food	1 CPD point / 4 hours		
How to Present Food for Counter or Buffet Service	1 CPD point / 4 hours		
Improving your Management Systems to Enhance Operational Efficiency and Regulatory Compliance	2 CPD points / 8 hours		
Interpreting Key Financial Statements to Improve your Bottom Line	2 CPD points / 8 hours		
Introduction to Cocktails and How they are Served	1 CPD point / 4 hours		
Introduction to Spirits and How they are Served	1 CPD point / 4 hours		
Introduction to Wines and How they are Served	1 CPD point / 4 hours		
Maximizing Value Through Effective Stakeholder Collaboration and Alignment for Tourism & Hospitality Professionals	5 CPD points / 21 hours		
Natural Disaster Risk Assessment for the Caribbean Hospitality Industry	4 CPD points / 14 hrs		
Preventing & Controlling and the Spread of infection in Hospitality	2 CPD points / 7 hours		
Selling Skills for the Hospitality Industry	2 CPD points / 7 hours		
Supervising Food Safety Compliance and HACCP Implementation	5 CPD points / 21 hours		
Train the Trainer – Delivering Effective Training	5 CPD points / 21 hours		
Train the Trainer – Preventing and Controlling the Spread of Infection	5 CPD points / 21 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Springboard Caribbean, Saint Lucia: springboardcaribbean.com			
Understanding the Importance of Marketing to build Customer Loyalty	2 CPD points / 8 hours		April 2026 - April 2028
Unlocking your Leadership Potential to Drive Business Performance	2 CPD points / 8 hours		
Using Strategy Execution Methods to Effectively Deliver your Business Goals	2 CPD points / 8 hours		
Sutton Hotel Collection, UK: https://suttonhotelcollection.com			
The Sutton Hotel Way, Service Culture Training	5 CPD points / 21 hours		Dec 2024 - Dec 2026
Taiwan Research Institute, Taiwan (ROC): www.intledu.com.tw			
Advanced Professional in Luxury Residence Butler Service	13 CPD points / 70 hours		Sept 2024 - Sept 2027
Professional Award in Hospitality Customer Service	11 CPD points / 42 hours		
Professional Award in Wine Master	12 CPD points / 54 hours		
Professional Skills in Barista	12 CPD points / 60 hours		
Professional Skills in Bartender	12 CPD points / 60 hours		
Professional Skills in Chocolate Master	11 CPD points / 45 hours		
Professional Skills in Fondant & Marzipan	11 CPD points / 45 hours		
Professional Skills in Latte Art	11 CPD points / 36 hours		
Professional Skills in Wine Sommelier	11 CPD points / 48 hours		
The Burnt Chef Project, UK: www.theburntchefproject.com			
Managers Introduction to Mental Health Awareness	1 CPD point / 3 hours		Sept 2025 - Sept 2027
The Career Academy, New Zealand: www.thecareeracademy.com.au / www.careeracademy.ie / www.careeracademy.co.nz			
Certificate in Event Management	14 CPD points / 90 hours		April 2026 - April 2029
Certificate in Hospitality Services (Food and Beverage)	14 CPD points / 100 hours		
Certificate in Hotel Operations Management	14 CPD points / 90 hours		
Certificate in Travel and Tourism	14 CPD points / 90 hours		
Certificate in Wedding Planning	14 CPD points / 100 hours		
Diploma in Hospitality and Tourism (Advanced Certificate in Australia)	20 CPD points / 280 hours		
Event Management Business Pathway	20 CPD points / 220 hours		
Event Management and Wedding Planning Business Pathway	20 CPD points / 400 hours		
Hospitality Business Pathway	20 CPD points / 400 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
The Clink Events, UK: https://theclinkcharity.org/event-catering			
Certificate for Front of House Services in Events	15 CPD points / 112 hours		March 2026 - March 2029
The CRUMBS Project, UK: https://www.crumbs.org.uk			
CRUMBS Foundation Certificate	10 CPD points / 35 hours		Nov 2024 - Nov 2027
CRUMBS Certificate in Administration	19 CPD points / 405 hours		
CRUMBS Certificate in Basic Kitchen and Customer Service Skills	11 CPD points / 45 hours		
CRUMBS Certificate in Digital Skills	17 CPD points / 210 hours		
CRUMBS Certificate in Employment Skills	7 CPD points / 25 hours		
CRUMBS Certificate in Food Production and Service	20 CPD points / 520 hours		
CRUMBS Certificate in Housekeeping	16 CPD points / 120 hours		
Allergen Awareness	1 CPD point / 20 mins		
Basic Digital Skills	1 CPD point / 30 mins		
Beautiful Breads	1 CPD point / 20 mins		
Customer Service	1 CPD point / 20 mins		
Delicious Drinks	1 CPD point / 20 mins		
Digital Finance Skills	1 CPD point / 30 mins		
Digital Hospitality Tools and Systems	1 CPD point / 30 mins		
Digital Security Awareness: Staying Safe Online	1 CPD point / 30 mins		
Digital Tools and Online Interaction	1 CPD point / 30 mins		
Food Hazards	1 CPD point / 20 mins		
Food Safety	1 CPD point / 20 mins		
Glorious Cakes	1 CPD point / 20 mins		
HACCP	1 CPD point / 20 mins		
Housekeeping Heroes	1 CPD point / 20 mins		
Keeping it Clean	1 CPD point / 20 mins		
Preparing Vegetables	1 CPD point / 20 mins		
Staying Safe in the Kitchen	1 CPD point / 20 mins		
Stocks, Soups and Sauces	1 CPD point / 20 mins		
The Office: Communicating Clearly	1 CPD point / 20 mins		
The Office: Day to Day Tasks	1 CPD point / 20 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
The Fit Guide, UK: https://thefitguide.com/			
Five-Star Reception Services	1 CPD point / 3 hours		March 2026 - March 2028
The Safety Expert, UK: www.thesafetyexpert.co.uk			
Level 2 Food Safety and Hygiene for Catering	1 CPD point / 2-3 hours		Sept 2024 - Sept 2026
Level 3 Food Safety and Hygiene for Catering	2 CPD point / 6-7 hours		
Inspection Ready	1 CPD point / 1 hour		Jan 2025 - Sept 2026
Level 2 Food Allergen Awareness for Catering	1 CPD point / 2 hours		Sept 2025 - Sept 2026
Level 3 Food Allergen Awareness for Catering	1 CPD point / 3 hours		
Tourism for All UK: https://www.tourismforall.co.uk/charity/training			
Great Service for Disabled Customers (Attraction Staff)	1 CPD point / 3 hours		Sept 2024 - Sept 2026
Great Service for Disabled Customers (Front of House Staff)	1 CPD point / 3 hours		
Great Service for Disabled Customers (Guest Service Staff)	1 CPD point / 3 hours		
Great Service for Disabled Customers (Reception Staff)	1 CPD point / 3 hours		
Great Service for Disabled Customers (Sales and Office Staff)	1 CPD point / 3 hours		
Great Service for Disabled Customers (Small Businesses)	1 CPD point / 3 hours		
So what makes you think you are not accessible?	1 CPD point / 1 hour		
Training Express, UK: www.trainingexpress.org.uk			
Food Allergen Awareness Training	1 CPD point / 1 hour		June 2025 - June 2027
Health and Safety Level 2	1 CPD point / 4 hours		
Health and Safety Level 3	3 CPD points / 10.5 hours		
Hospitality Management Level 2	1 CPD point / 4.5 hours		
Level 1 Food Hygiene and Safety	1 CPD points / 2.5 hours		
Level 2 Food Hygiene and Safety for Catering	1 CPD points / 4 hours		
Level 3 Food Hygiene and Safety	3 CPD points / 12.5 hours		
Level 2 HACCP Training	1 CPD points / 3.5 hours		
Level 3 HACCP Training	2 CPD points / 6 hours		
Level 3 Supervising Food Safety in Catering	3 CPD points / 10.5 hours		
Level 5 Certificate in Cleaning	2 CPD points / 6 hours		
Manual Handling Training	1 CPD point / 2.5 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Active shooter preparedness	1 CPD point / 52 mins		Nov 2024 - Nov 2026
Advanced hotel revenue management	1 CPD point / 42 mins		
Advanced hotel sales skills	1 CPD point / 63 mins		
Alcohol awareness	1 CPD point / 45 mins		
Banqueting service	1 CPD point / 52 mins		
Banqueting management	1 CPD point / 39 mins		
Bartending for beginners	1 CPD point / 30 mins		
Beer basics	1 CPD point / 50 mins		
Better food cost management	1 CPD point / 54 mins		
Body language basics	1 CPD point / 33 mins		
Breakfast buffet service	1 CPD point / 64 mins		
Butler fundamentals	1 CPD point / 42 mins		
Cash flow management	1 CPD point / 50 mins		
Champagne essentials	1 CPD point / 53 mins		
Classic whiskey cocktails	1 CPD point / 11 mins		
Cleaning practices for infection control	1 CPD point / 28 mins		
Concierge fundamentals	1 CPD point / 41 mins		
COVID-19 business restart for managers	1 CPD point / 64 mins		
COVID-19 hygiene & cleaning practices for service staff	1 CPD point / 26 mins		
COVID-19 responsibility and service tips	1 CPD point / 21 mins		
Customer service essentials	1 CPD point / 57 mins		
Customer (experiential) service	1 CPD point / 13 mins		
Customer service recovery	1 CPD point / 38 mins		
Cybersecurity awareness	1 CPD point / 43 mins		
Delivering passionate service	1 CPD point / 45 mins		
Diversity, equity, and inclusion	1 CPD point / 36 mins		
Draft beer operations	1 CPD point / 52 mins		
Effective communication essentials	1 CPD point / 42 mins		
Effective communication with staff	1 CPD point / 21 mins		
Emergency response essentials	1 CPD point / 15 mins		
Emotional intelligence fundamentals	1 CPD point / 50 mins		
Espresso coffee drinks	1 CPD point / 19 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Espresso coffee fundamentals	1 CPD point / 44 mins		Nov 2024 - Nov 2026
Exercise tips for hospitality workers	1 CPD point / 50 mins		
Fine dining service	1 CPD point / 46 mins		
Fire safety essentials	1 CPD point / 48 mins		
First aid awareness	1 CPD point / 83 mins		
Food allergies	1 CPD point / 36 mins		
Food delivery operations	1 CPD point / 40 mins		
Food delivery service	1 CPD point / 30 mins		
Food plating fundamentals	1 CPD point / 61 mins		
Food safety and hygiene fundamentals	1 CPD point / 44 mins		
Front desk: check-in and check-out	1 CPD point / 48 mins		
Front desk upselling	1 CPD point / 36 mins		
Front of house essentials	1 CPD point / 30 mins		
Fundamentals of hotel revenue management	1 CPD point / 51 mins		
GDPR	1 CPD point / 55 mins		
German beers	1 CPD point / 38 mins		
Gin basics	1 CPD point / 28 mins		
Gin cocktails	1 CPD point / 22 mins		
Guest experience fundamentals	1 CPD point / 40 mins		
Guinness	1 CPD point / 20 mins		
Handling food safely in retail	1 CPD point / 47 mins		
Health and wellbeing in hospitality	1 CPD point / 53 mins		
High-pressure service flow essentials	1 CPD point / 15 mins		
Hosting	1 CPD point / 50 mins		
Hotel finance for non-finance managers	1 CPD point / 36 mins		
Housekeeping applications	1 CPD point / 49 mins		
Housekeeping principles	1 CPD point / 42 mins		
How to sell more functions and events	1 CPD point / 47 mins		
Human trafficking awareness and prevention	1 CPD point / 60 mins		
Improving hospitality business operations	1 CPD point / 41 mins		
Infection cleaning principles for hotels	1 CPD point / 25 mins		
Instagram for hospitality business	1 CPD point / 38 mins		
Interacting with guests	1 CPD point / 49 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Introduction to front office	1 CPD point / 37 mins		Nov 2024 - Nov 2026
Introduction to hospitality management	1 CPD point / 30 mins		
Introduction to leadership	1 CPD point / 37 mins		
Introduction to quick service restaurants	1 CPD point / 38 mins		
Introduction to red wine varietals	1 CPD point / 62 mins		
Introduction to the kitchen	1 CPD point / 49 mins		
Introduction to white wine varietals	1 CPD point / 60 mins		
Job finding skills for hospitality	1 CPD point / 43 mins		
Kitchen leadership for executive chefs	1 CPD point / 31 mins		
Knife essentials	1 CPD point / 40 mins		
Latte art fundamentals	1 CPD point / 56 mins		
Laundry operations	1 CPD point / 48 mins		
Leading and motivating teams	1 CPD point / 36 mins		
Lease negotiation	1 CPD point / 37 mins		
Luxury housekeeping service standards	1 CPD point / 38 mins		
Luxury spa and wellness guest services	1 CPD point / 70 mins		
Managing team performance	1 CPD point / 43 mins		
Mise en place	1 CPD point / 20 mins		
Occupational safety and health administration in hospitality	1 CPD point / 58 mins		
Offering service to guests with disabilities	1 CPD point / 60 mins		
Online reputation management	1 CPD point / 48 mins		
Optimizing extended stays	1 CPD point / 60 mins		
Optimizing your hospitality business	1 CPD point / 44 mins		
Pastry fundamentals	1 CPD point / 41 mins		
PCI DSS compliance essentials	1 CPD point / 43 mins		
Personal protective equipment	1 CPD point / 12 mins		
Porter fundamentals	1 CPD point / 30 mins		
Preventative maintenance applications	1 CPD point / 42 mins		
Preventative maintenance principles	1 CPD point / 31 mins		
Primary steak cut mastery	1 CPD point / 23 mins		
Principles of HACCP	1 CPD point / 39 mins		
Problem solving and creative thinking	1 CPD point / 49 mins		
Profit and loss essentials	1 CPD point / 59 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Reimagining classic sauces	1 CPD point / 49 mins		Nov 2024 - Nov 2026
Relationships for leaders	1 CPD point / 59 mins		
Room service essentials	1 CPD point / 29 mins		
Rostering (scheduling) management	1 CPD point / 41 mins		
Rum cocktails	1 CPD point / 38 mins		
Rum fundamentals	1 CPD point / 42 mins		
Sake basics	1 CPD point / 32 mins		
Sales techniques for food and beverage	1 CPD point / 40 mins		
Sake for restaurant owners	1 CPD point / 29 mins		
Service practices during COVID-19 recovery	1 CPD point / 26 mins		
Showing kindness	1 CPD point / 52 mins		
Site inspection management	1 CPD point / 59 mins		
Social media for hospitality businesses	1 CPD point / 31 mins		
Social media marketing	1 CPD point / 47 mins		
Strengthening resilience	1 CPD point / 41 mins		
Sustainable food practices	1 CPD point / 43 mins		
Table service fundamentals	1 CPD point / 49 mins		
Teaching sales skills to servers	1 CPD point / 41 mins		
Tea fundamentals	1 CPD point / 50 mins		
Tea mastery	1 CPD point / 56 mins		
The art of menu engineering	1 CPD point / 38 mins		
The culture of luxury	1 CPD point / 62 mins		
Threats and security awareness for front line staff	1 CPD point / 50 mins		
Time management and productivity for leaders	1 CPD point / 54 mins		
Time management for servers	1 CPD point / 32 mins		
Tour guide fundamentals	1 CPD point / 59 mins		
Training fundamentals	1 CPD point / 46 mins		
Vodka basics	1 CPD point / 25 mins		
Vodka cocktails	1 CPD point / 34 mins		
Whiskey basics	1 CPD point / 36 mins		
Wine 101 for servers	1 CPD point / 28 mins		
Wine knowledge essentials	1 CPD point / 55 mins		
Workplace bullying and harassment	1 CPD point / 36 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
Typsy, Australia: www.typsy.com			
Workplace Health and Safety - Manual Handling	1 CPD point / 17 mins		Nov 2024 - Nov 2026
Workplace Health and Safety - Slips, trips and falls	1 CPD point / 14 mins		
Writing 101 for hospitality businesses	1 CPD point / 29 mins		
VideoTile Learning, UK: www.videotile.co.uk			
Achieving Food Hygiene Rating Level 5	1 CPD point / 50 mins		June 2026 – June 2028
Alcohol Personal Licence Holder	1 CPD point / 90 mins		
Allergen Awareness	1 CPD point / 100 mins		
Anti-Bribery and Corruption	1 CPD point / 50 mins		
Anti-Money Laundering	1 CPD point / 50 mins		
Basic Fire Safety Awareness	1 CPD point / 60 mins		
Conflict Resolution in the Workplace	1 CPD point / 45 mins		
Control of Substances Hazardous to Health (COSHH)	1 CPD point / 125 mins		
Drug and Alcohol Awareness	1 CPD point / 80 mins		
Emergency First Aid at Work (annual refresher)	1 CPD point / 150 mins		
Fire Extinguisher	1 CPD point / 25 mins		
Fire Marshal	1 CPD point / 225 mins		
Introduction to HACCP Level 2	1 CPD point / 80 mins		
Level 1 Food Safety – Catering	1 CPD point / 50 mins		
Level 1 Food Safety – Manufacturing	1 CPD point / 50 mins		
Level 1 Food Safety – Retail	1 CPD point / 50 mins		
Level 2 Food Safety – Catering	1 CPD point / 75 mins		
Level 2 Food Safety – Manufacturing	1 CPD point / 75 mins		
Level 2 Food Safety – Retail	1 CPD point / 75 mins		
Licensed Premises Staff Training	1 CPD point / 60 mins		
Supervising Food Safety Level 3	1 CPD point / 260 mins		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
World Sustainable Hospitality Alliance, UK: https://sustainablehospitalityalliance.org/			
Carbon Accounting: From Footprint to Action	3 CPD points / 10 hours		April 2026 - April 2028
Climate Action for Business: Emissions Reduction Roadmap	2 CPD points / 6.5 hours		
Climate Action for Business: The Path to Net-Zero	2 CPD points / 5 hours		
Compliance: Navigating Regulatory Requirements and Frameworks	1 CPD point / 4 hours		
Corporate Environmental Management	1 CPD point / 2.5 hours		
Employability Programme	15 CPD points / 117.5 hrs		
Hotel Sustainability for General Managers	1 CPD point / 1.5 hours		
Hotel Sustainability in Engineering and Maintenance	1 CPD point / 1.5 hours		
Hotel Sustainability in Events and Banqueting	1 CPD point / 1 hour		
Hotel Sustainability in Finance and Accounting	1 CPD point / 45 mins		
Hotel Sustainability in Food and Beverage	2 CPD points / 4 hrs 15		
Hotel Sustainability in Front Office, Lobby and Guest	1 CPD point / 15 mins		
Hotel Sustainability in Housekeeping	1 CPD point / 1 hour		
Hotel Sustainability in HR and Talent Management	1 CPD point / 1 hour		
Hotel Sustainability in IT	1 CPD point / 45 mins		
Hotel Sustainability in Marketing	1 CPD point / 45 mins		
Hotel Sustainability in Procurement	1 CPD point / 1 hr 15		
Hotel Sustainability in Sales and Revenue	1 CPD point / 45 mins		
Hotel Sustainability in Security	1 CPD point / 30 mins		
Human Trafficking in the Hospitality Industry	1 CPD point / 1.5 hours		
Human Trafficking in the Hospitality Industry for Managers	1 CPD point / 1.5 hours		
Introduction to Hotel Sustainability	1 CPD point / 2.5 hours		
Renewable Energies	1 CPD point / 2.5 hours		
Social Sustainability: Mastering the Impact of Business on Your Stakeholders	1 CPD point / 3 hours		
Sustainability and ESG Management in Corporate Practice: EU Regulations, Policies and Implementation	2 CPD points / 7 hours		
Sustainability Communication: Basics, strategies, and best practices for responsible corporate positioning	1 CPD point / 3 hours		
Sustainable Procurement: Due Diligence, Supply Chain Strategies and Partnerships for Social and Environmental Responsibility	1 CPD point / 4 hours		
Sustainable Reporting: Frameworks, Standards and the EU New Corporate Sustainability Reporting Directive (CSRD)	1 CPD point / 3.5 hours		

Endorsed programmes and provider	CPD points membership	CPD Duration	Endorsement period
World Sustainable Hospitality Alliance, UK: https://sustainablehospitalityalliance.org/			
Sustainable Value Creation: From Risk Avoidance to Competitive Advantage	1 CPD point / 4 hours	April 2026 - April 2028	
Tools for Sustainability Management: Analysis, Measurement and Definition of Sustainable Corporate Goals	1 CPD point / 4 hours		
Zest for Life, UK: https://zfltd.com			
Exceptional Service Makes Sense (face to face)	2 CPD points / 7.5 hours	July 2024 - July 2027	
Exceptional Service Makes Sense (virtual via Zoom)	2 CPD points / 4.5 hours		
Leading Exceptional Service (face to face)	1 CPD points / 4 hours		
Leading Exceptional Service (virtual via Zoom)	1 CPD points / 3 hours		
Exceptional Leadership Makes Sense (face to face) 6 x half days x 4 hours	5 CPD points / 24 hours		
(face to face) 3 x full days x 7 hours	5 CPD points / 21 hours		
Exceptional Leadership Makes Sense (virtual via Zoom)	5 CPD points / 9 hours		
Train the Trainer (face to face)	5 CPD points / 22.5 hours		
Train the Trainer (virtual via Zoom)	3 CPD points / 9 hours		
Be a Group Trainer (face to face)	5 CPD points / 22.5 hours		
Be a Group Trainer (virtual via Zoom)	3 CPD points / 9 hours		