

Hack Hospitality

10AM – 4PM

LONDON, 12 FEB 2019

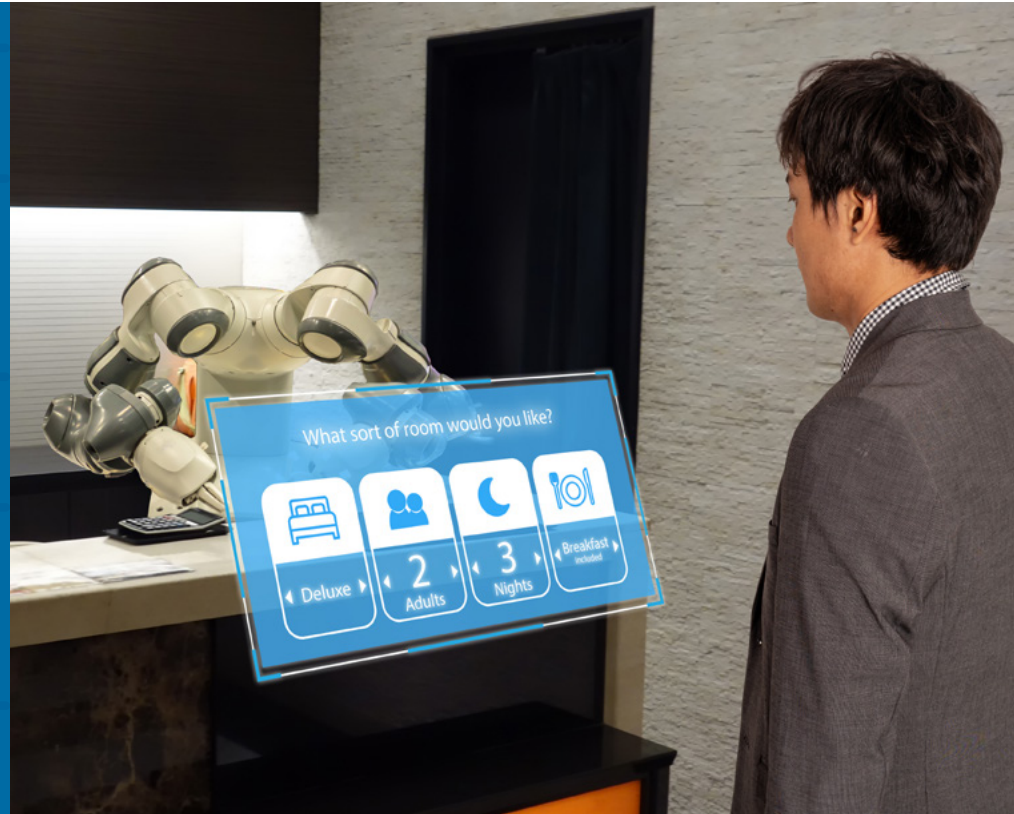
GUILDFORD, 19 FEB 2019

What makes a good chatbot?

How do we robotise a restaurant?

Share your perspective on AI and
robotics in hospitality.

#HackHospitality



Hack Hospitality

10AM – 4PM

LONDON, 12 FEB 2019

GUILDFORD, 19 FEB 2019

PROGRAMME OUTLINE

- 10am Current trends - Panel discussion with leading industry experts
- 11am Workshop 1: What makes a good chatbot?
- 1pm Networking lunch
- 2pm Workshop 2: Envisioning robotized hospitality with LEGO

FACILITATORS

- Dr Iis Tussyadiah - Reader in Hospitality and Digital Experience
- Aarni Tuomi - PhD Researcher focussing on the impacts of increased automation in foodservices
- Erin Chao Ling - PhD Researcher focussing on artificial intelligence and chatbot in travel

DISCUSSION CONTRIBUTORS

- The Cato Bot Company
- Rarely Impossible
- Humanise.AI
- McDonald's
- D&D Restaurants
- Karakuri
- BotsAndUs
- University of Surrey School of Hospitality & Tourism Management